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**NEICE ICPC Caseworker Training**

**February 16, 2021**

**1:00-2:30 PM (ET)**

**Agenda:**

1. Welcome to NEICE 2.0
2. Review of 2.0 Key Features
3. Case Creation Wizard Demonstration
	1. Using the Sending Case Wizard to Create a Case
4. Case Management Demonstration
	1. Processing a Case Received from your ICPC Central Office
5. Q&A: Answer any questions you have based on:
	1. Your experience using NEICE
	2. Your completion of E-Learning
	3. Your review of the Job Aids and Mini-Guide
6. Your practice in Test or UAT recommendation