

NEICE 2.0 2022 Product Improvements

JIRA#	Description <i>(Short description. See original Product Improvements for full descriptions)</i>	AVG. Rank for Priority and Poll ONLY	Rank of Priority & Poll Combined
NEIC-1419	When we have a case for one sibling that is open and approved and county is talking about placing another sibling in the same home, NEICE should have the ability to add that other child to the case with an updated received date for the case. Currently, when adding another child to the case there is no option to input a new receive date for the new initial request.	2	1
NEIC2-2896	When a case is made Active, system shall prompt the user to enter any missing mandatory information in the case.	3	2
NEIC-1232	1. System shall have the ability to identify duplicate person/ cases 2. System shall have the ability to merge duplicate persons/cases and pull the case data to a single case	5	3
NEIC2-3023	The system should display a visual Identification of Delivery status on Communication / Transmittal page (Case acceptance by the receiving state to the sending state, Home Study assigned to the case worker in Receiving state, Other Case Status).	6	4
NEIC2-2895	When Transmittals are marked as "Urgent" there needs to be an identifier to make it prominent for the recipient.	6	5
NEIC-716	Currently the system does not allow to send transmittal with both 100A and 100B together in a Home Study Request if it is not a Regulation 1. System shall have the ability to send a transmittal with both 100A and 100B together for non Reg1 cases. (NOTE – This one was also identified by Tetrus)	6.5	6
NEIC2-3024	Users would like to see a feature added that shows the last name of the child when we utilize the dashboard. Ex. clicking on overdue cases-there would be a column with the Childs last name (or at least initial) and a column of the assigned ICPC state worker-so they can sort to see who has cases overdue. The child's last name would also be helpful when clicking on the Unassigned cases in Case summary...so again they can see whose cases these should be.	7.5	7
NEIC-833	Currently, the Reconsideration Request is not handled in NCH and hence users have to create the new case and reference the old case number in Notes section. System shall have the ability to submit a request for reconsideration of a denied home study.	8	8
NEIC-1394 NEIC-1111	1. System should have the ability to generate a report stemming from the case status field which would notify users that a case has not changed from Receiving, to Active after x number of days. 2. Ideally, it would report a Reg 7 or Reg 12 after 1 or 2 days and a Reg 2 after 4 or 5 days. 3. report shall capture Reg Type, case id, child name, receiving state, date range. 4. And system shall send an email/ notification if any cases reach this status.	8.5	9
NEIC2-2955	On notifications page, user should be able to select one or more notifications and forward it to another user/s with the same role in the same agency. (NOTE – This one was also identified by Tetrus)	10	10
NEIC-1417	System shall have the ability for a user to search Placement Resource by First Name and Last name separately. It would also be helpful to be able to list a couple as the resource; 2 firsts and 2 lasts, showing up on the digital 100A.	11.5	11
NEIC2-2829	System shall be able to identify a conversion case and check if there are any other active cases for the same child and PR.	12.5	12
NEIC2-2824	System should display the county name along with the state in the case banner for Decentralized states.	14	13

NEIC-1164	1. Right now, coordinators are only getting due date notifications on Reg 2s. System shall have the ability to add due date notifications on other Reg types too. 2. System shall turn off the urgent red color once a placement decision has been entered, also then any subsequent notification is black like all other Reg types. 3. System shall have the ability for a user to choose certain transmittals of Non-Reg 7 cases so that they can be displayed in red color until a placement decision has been entered.	14.5	14
NEIC2-2897	System should either stop the S&T clock when transmittal is sent with Document Type as as "Safe & Timely Home Study" or this document type should be removed.	14.5	15
NEIC2-3001	Requirement: All option should be available in Notifications screen in Notifications for dropdown. When the user selects All option, the notifications for all the users in the logged in user agency should be displayed based on the logged in user role.	15.5	16
NEIC2-2893	Acceptance Criteria: System shall display the Home Study Approval Date on the Home Study Decision page under , 'Children in Case,' User Comments: Under Children in Case tab, Home Study Decision, can you add a Date field that will be automatically populated? I was looking for a quick way to find the date of approval so that we know the date the approval expires. This used to be on Case Details tab. I do see the date under the , 'Other Dates,' button, but that is not intuitive - would be great to have it in same module as the Decision.	16	17
NEIC-65	State: NE Ticket#2668 A category for those cases in states that have Extended Foster Care, and they go through ICPC to ask for supervision only in the receiving state Support ticket # 2910	16	18
NEIC-437	System should have the ability to indicate via email if the message is of High Importance	17.5	19
NEIC2-2826	System should have the ability to auto populate the Planning and Financial Responsibility on the 100A from Child Information.	18.5	20
NEIC-118	System shall display both Messages and Transmittals under the same tab.	20	21
NEIC2-2894	If a case as been created by the local case worker, the ability to convert/ clone the case should be given to the case workers along with the ICPC coordinators. Support Ticket # 2708	20	22
NEIC2-2879	Whenever a user is deleted, all the assigned cases to the user should be removed	23	23