

## Knowledge Base

### Introduction to NEICE 2.0

#### Welcome to NEICE 2.0

Welcome to NEICE 2.0  
What is NEICE  
A Brief History of the National Electronic Interstate Compact Enterprise  
NEICE Practice Guide

#### NEICE States Resources

States Live on NEICE (Map)  
CA Counties on NEICE  
How States Connect to the NEICE System

#### Definitions

Descriptions for NEICE User Roles  
Understanding the types of NEICE Case IDs  
Data Entry User Role - Role added manually upon state request

#### NEICE 2.0 Reports

Reports in NEICE 2.0

#### ICPC Resources

ICPC Home Study Evaluations and Decision Deadlines  
Regulation 7 Timelines

### NEICE Management Information

#### NEICE Meeting Schedules

NEICE 2.0 CMS/MCMS Meetings Schedule  
Clearinghouse Direct States Technical Meetings Schedule

#### Release Notes

Version 2.04 Release Notes (7-20-2021)  
Version 2.05 Release Notes (8-23-2021)  
Version 2.06 Release Notes (9-21-2021)  
Version 2.07 Release Notes (10-3-2021)

#### NEICE Clearinghouse Direct States

NCH Clearinghouse Direct Meeting Minutes  
Current NEICE Clearinghouse Technical Documents

#### NEICE CMS/MCMS States

CMS/MCMS User Group Meeting PPTs and Minutes  
Current MCMS Technical Documents

#### NEICE Data

NEICE National Data Report and State Snapshot Webinar 12 14 2021

#### NEICE Security

All-State NEICE Securing Briefing - November 2021

#### AAICPC Conference Resources

2022 AAICPC Conference NEICE 2.0 Training Handout: NEICE 2.0 Reports Job Aids and Samples  
Guide for Using the Dashboard  
2022 AAICPC Conference - NEICE 2.0 Updates Presentation Handouts

### NEICE 2.0 Training

#### Training Schedules and Data Reports

NEICE Training Schedule  
2022 NEICE 2.0 Training Data

#### Practicing in NEICE

Practice documents for creating and sending practice cases  
Quick Start - Logging in and Setting up your Signature  
NEICE Test Sites (CMS/MCMS)

## Caseworker Training

Caseworkers: Required eLearning Courses

Case Worker – Using the Case Wizard in NEICE 2.0

Recorded Caseworker Q and A Webinars

ICPC Caseworker Webinar Handouts

NY Caseworkers

## Administrator Training

Required eLearning Courses for NEICE Administrators

Administrator Q and A Webinar Recordings

## View-Only User Training

Required eLearning for View-Only User Role for NEICE 2.0

## NEICE 2.0 Fundamental Job Aids

### NEICE States Resources

States Live on NEICE (Map)

CA Counties on NEICE

How States Connect to the NEICE System

### NEICE 2.0 - Logging In

NEICE 2.0 Login

CMS States' Main NEICE Log In Page

MCMS States's Main NEICE Log In Pages

Adding a Signature to Your Profile

Resetting Your Password

### Secure Document Portal

Sending to NEICE States as a Not Yet Live State

Download Documents Received via the Secure Document Portal

M/CMS Sending documents to Not Yet Live States via Secure Document Portal

## NEICE 2.0 Job Aids- Administrator Role

### Administrator - Sending/Receiving State

Manage Users - State Administrator

Manage Agencies - State Administrator

## ICPC Coordinator Training

Required eLearning Courses and Practice for ICPC Coordinators

ICPC Coordinator - Using Sending Case Wizard

Recorded Q and A Webinars for ICPC Coordinators

ICPC Coordinator Webinar Handouts

## Assignment Coordinator Training

Required eLearning for Assignment Coordinator Sub-Role

Training Recording for Assignment Coordinator Subrole

### NEICE 2.0 Basics

NEICE Practice Guide

Dashboard Functions

Alerts

Notifications

Manage Cases - Using "My Cases"

Reports in NEICE 2.0

Searching for Cases in NEICE 2.0

Transmittal Types used in NEICE 2.0

### NEICE 2.0 - Troubleshooting

Ways to Get Help in NEICE CMS/MCMS

What to do if your Dashboard is blank

Clearing Cache Google Chrome

Clearing Cache Microsoft Edge

### Administrator - Receiving State

Manage Case Assignment for Incoming Cases - State Administrator

Add a view Only User to a Case

Private Cases in NEICE 2.0

## Administrator - Reports

Finding Cases Needing Closure

Requests Sent to Agencies by ICPC Central Office (Receiving State Only)

Children Over the Age of Majority

Children Placed In State / Out Of State

Incomplete Requests - Missing 100A's Report

100B Termination Statistics Report

Violation Statistics Report

Indian Child Welfare Act (ICWA) Eligibility Report

State System - NEICE Comparison Report

AAICPC Data Report

Cases By IV-E Eligibility

Cases By Typ of Care Report

NEICE Case Statistics Report

## NEICE 2.0 Job Aids- Coordinator Role

### Coordinator - Sending/Receiving State

Manage Case - Add Documents to Existing Case

Add a view Only User to a Case

Manage Child - Add Another Child to a Case in NEICE

Manage Child - Change Jurisdiction

Violations

### Coordinator - Sending State

Sending Case Wizard - ICPC Coordinators

Manage Case - Clone a Case (Formerly Convert a Case)

Manage Case - Delete a Case (Home Study Request has not been transmitted to RS)

Manage Child - Child Deletion

100B - Initial Placement using 100B for Approved Home Study

100B -Placement Change Using 100B

100B - Placement Termination using 100B

100B - Closure Example: Withdrawing a case as a Sending State

### Coordinator - Reports

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Incomplete Requests - Missing 100A's Report

100B Termination Statistics Report

Violation Statistics Report

### Coordinator - Receiving State

Add Agency/Case When Receiving Cases From Non-NEICE States

Sending Home Study Responses

Indian Child Welfare Act (ICWA) Eligibility Report  
State System - NEICE Comparison Report  
AAICPC Data Report  
Cases By IV-E Eligibility  
Cases By Typ of Care Report

## NEICE 2.0 Job Aids- Caseworker Role

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### Caseworker - Sending/Receiving State

Manage Case - Add Documents to Existing Case  
Manage Child - Add Another Child to a Case in NEICE

### Caseworker - Receiving State

Sending Home Study Responses  
Dashboard - Finding Due Cases and Process a Due Case

### Caseworker -Sending State

100A - Create Case using the Sending Case Wizard  
Creating a 100A When Pausing AFTER Creating a Case

## NEICE 2.0 Job Aids- Assignment Coordinator Roles

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### Assignment Coordinator

Assigning a staff or agency to a case: Assignment Coordinator Subrole  
Job Aid  
Add a view Only User to a Case