





Association of Administrators
of the Interstate Compact on
the Placement of Children



NEICE User Meeting


This meeting is for lead state users of the NEICE
Case Management System and the Modular Case
Management System


October 27, 2022



NEICE
National Electronic Interstate
Compact Enterprise

1





Thriving Communities Built on Human Potential

WWW.APHSA.ORG @APHSA1

2

Today's Agenda

- I. Announcements**
- II. Product Improvements Update**
 - Update on product improvements
- III. NEICE Invoices**
- IV. NEICE Support**
 - Training Data
 - Upcoming Training Schedule
- V. Onboarding Updates**
 - Updates from the NEICE Team
 - Opportunity for States to Provide Updates (optional)
- VI. State Topics/Questions**
 - Topic/idea submission form
 - State topics/ideas/questions



Thriving Communities Built on Human Potential

WWW.APHSA.ORG @APHSA1

3

NEICE: USER FEEDBACK AND SYSTEM DATA DRIVES IMPROVED ICPC PROCESSES AND IT MODERNIZATION

NEICE Project Team, State Partners from ID, FL and KS, and
Tetrus Corporation

Date of Session



American Public Human Services Association
IT Solutions Management
for Human Services

ISM 2022

Annual Conference & Expo

Charting
Technology
Innovations
at the Harbor



Gaylord National Resort & Convention Center | National Harbor, MD

@APHSA1 #ISMCA22

4

Presenters

Thank you state partners!!!!

Marci McCoy-Roth, Director Interoperability and System Strategies/NEICE Director, APHSA

Raghu Govindaraj, Vice President Engineering, Tetras Corporation

Lynnea Kaufman, NEICE Associate Director, APHSA

State Panel Speakers

- **Scott Boland**, Florida Department of Children and Families, ICPC/ICAMA Compact Administrator
- **Jessica Guthery**, Kansas Department for Children and Families, ICPC/ICAMA Compact Administrator
- **Carissa Decker**, Idaho Department of Health and Welfare, ICPC/ICAMA Compact Administrator

Gaylord National Resort & Convention Center | National Harbor, MD

@APHSA1 #ISMDCA22

5

CMS State Transition Call

November 17, 2022

2:30-3:30 PM (ET)



Thriving Communities Built on Human Potential


WWW.APHSA.ORG @APHSA1

6






NEICE Product Improvements





Thriving Communities Built on Human Potential WWW.APHSA.ORG @APHSA1

7








Product Improvements Update


- ✓ Received initial cost analysis from Tetrus
- ✓ Tetrus finalizing approval forms for Guidance Committee
- ✓ Presented to the NEICE Guidance Committee on 7/29/2022
- ✓ Executive Committee review and approval
-  Tetrus begins build
-  Product improvements release (Date TBD)
-  Training and Job Aid updates to align with the improvements

Thriving Communities Built on Human Potential WWW.APHSA.ORG @APHSA1

8








NEICE Invoices



Thriving Communities Built on Human Potential
WWW.APHSA.ORG @APHSA1

9

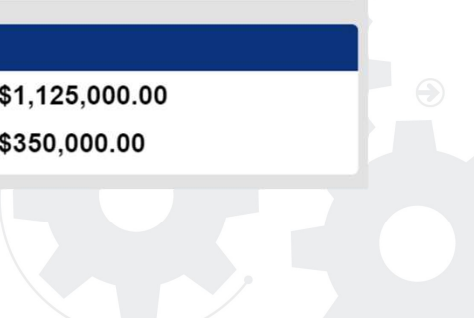




NEICE Invoices

2023 NEICE State Invoice Status

NEICE invoices are sent to states with signed MOUs. There are 45 states with signed MOUs.

# Invoices Paid	2023 Invoice Data	
14	Amount Invoiced	\$1,125,000.00
	Total Received	\$350,000.00



Thriving Communities Built on Human Potential
WWW.APHSA.ORG @APHSA1

10








NEICE Support



Thriving Communities Built on Human Potential

WWW.APHSA.ORG
[@APHSA1](https://twitter.com/APHSA1)

11

Training Data – Numbers of Participants (Data: January 1, 2022 – current)

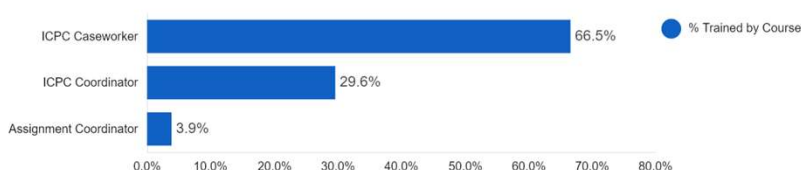
NEICE Training Participants

233

TOTAL # of
Participants Trained

We are training mostly ICPC Caseworkers, nearly 70% of the Total # of training participants attended the Caseworker training.

% of Participants Attending by Course



Course	% of Participants
ICPC Caseworker	66.5%
ICPC Coordinator	29.6%
Assignment Coordinator	3.9%

Participants by Course

ICPC Caseworker	155
ICPC Coordinator	69
Assignment Coordinator	9

Training Dashboard

Washington DC Metro Area

www.aphsa.org
[@aphsa1](https://twitter.com/aphsa1)

12

Training Schedule



- **ICPC Coordinators** (Every 2nd Wednesday at 1 pm ET)
 - Upcoming Session is **11/9/2022 1:00-2:30 PM (ET)**;
- **County (or Local) Caseworkers** (Every 3rd Wed at 1 pm ET)
 - Upcoming Session is **11/16/2022 1:00-2:30 PM (ET)**;
- **Assignment Coordinator Sub-role Training** (Quarterly)
 - TBD for 2023

Training Schedule posted here:


<https://support.neice.us/en/support/solutions/articles/6000251617-neice-training-schedule>

13

Onboarding Updates



14



Onboarding Forecast

NEICE States Onboarding

7

Onboarding State Details

Onboarding states are states who have signed the NEICE MOU, paid NEICE fees and are working with the NEICE team to join NEICE. Each state determines whether to onboard the MCMS or connect to the NCH direct through their current SACWIS or CCWIS system. Currently, 4 states have target Go Live dates.

Of the 7 Onboarding states, 4 have estimated go live dates:

State	Target Go Live
Massachusetts	November 2022
Tennessee	11/4/2022
Texas	End of Jan. 2023
West Virginia	1/4/2023

Thriving Communities Built on Human Potential
WWW.APHSA.ORG @APHSA1

15

Conversion State Updates:

Total Count of States Converting

5

States in Process of Converting from One Connection Type to Another

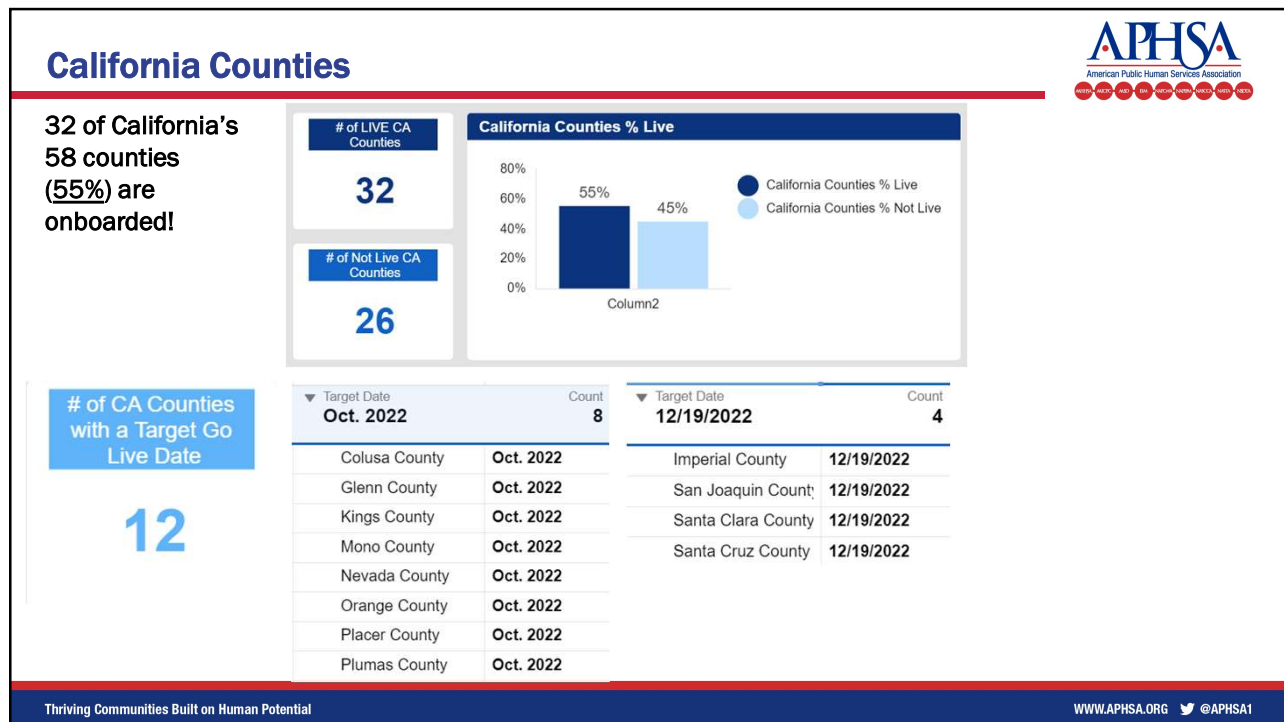
State	Conversion Details	Conversion Target Date
Alabama	CMS to NCH	06/30/23
Maryland	CMS to NCH	December 2022
Arizona	MCMS to NCH	Target Date TBD
Arkansas	MCMS to NCH	January 2024
Louisiana	MCMS to NCH	On HOLD - Target Date TBD

Updates:

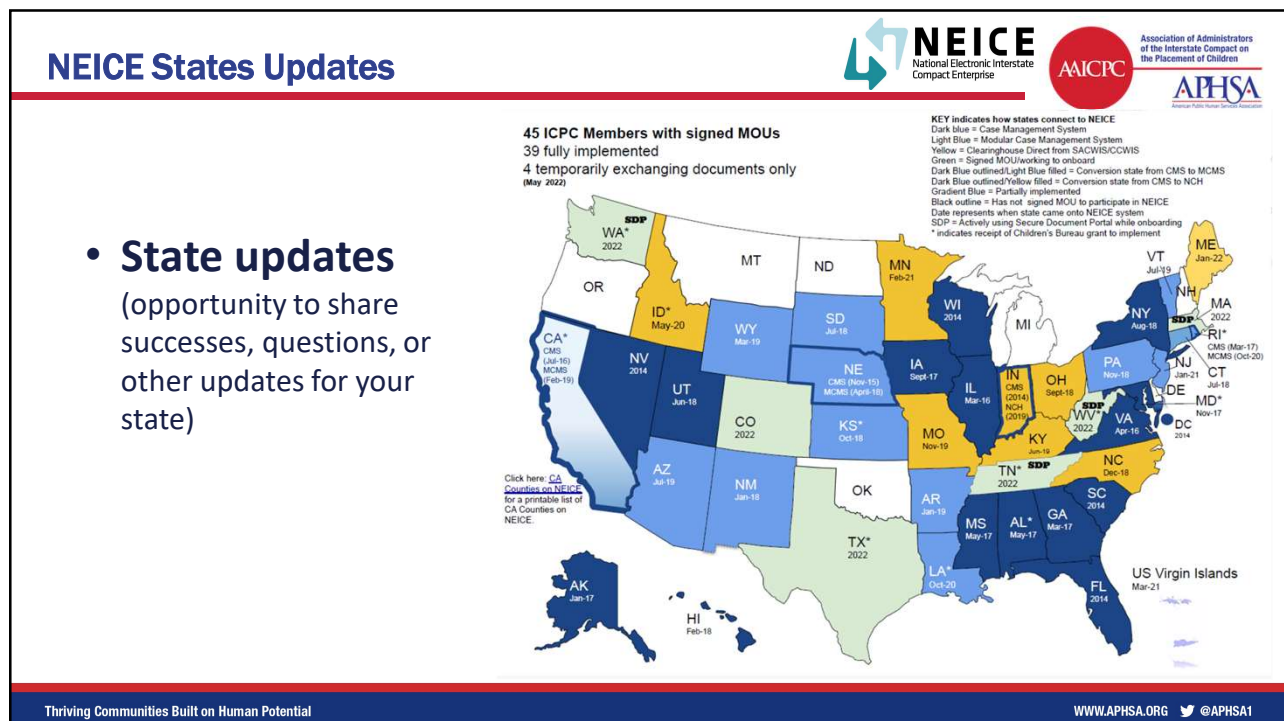
- Maryland
- Alabama

Thriving Communities Built on Human Potential
WWW.APHSA.ORG @APHSA1


16



17



18




State Topics/Questions

- [Submission Form to Suggest Topics for Upcoming M/CMS User Group Meetings : NEICE Support Desk](#)



Thriving Communities Built on Human Potential
WWW.APHSA.ORG @APHSA1

19



NEXT MEETING

December 22, 2022, 2-3:30 PM (ET)

<https://aphsa.zoom.us/meeting/register/tZwtfu6oqT0pG9QujorP57715J0eqqsn80LV>

Meetings through December 2022:
 October 27, 2022, 2-3:30 PM (ET)
No Meeting in November due to the holiday
 December 22, 2022, 2-3:30 PM (ET)

Meeting Schedule can be found on the NEICE Support Desk at:
<https://support.neice.us/support/solutions/articles/6000251616-neice-meetings-schedule-clearinghouse-cms-mcms->



Thriving Communities Built on Human Potential
WWW.APHSA.ORG @APHSA1

20

Thank you!!!!

