



# OVERVIEW

- NEICE 2.0 Update
  - Overview of new interface and enhanced user process
  - NEICE rollout timeline
  - User feedback questions
- NEICE eLearning Demo
- Any issues on NEICE 1.0 to discuss?

A background image showing a group of people with their hands raised in a gesture of agreement or participation. The image is overlaid with a teal and white banner. The text "NEICE 2.0 UPDATE" is centered on the banner.

# NEICE 2.0 UPDATE

# NEICE 2.0 IMPROVEMENTS: BASIC PROCESS IS THE SAME

Enhancements include:

- Easy to use interface (customize colors, can be used on different devices, side navigation bar)
- Assigning cases and adding agencies, display assigned worker
- Case Wizard to create cases
- Improved case list--displays cases belonging to the logged in user
- Search function for all cases in agency list
- Improved notification management (searchable by date range)
- Alerts to assist with case management (timelines)
- Improved transmittal form (added purpose, new types)
- New ICPC 100A and 100B Forms



# NEICE 2.0 IMPROVEMENTS

- Multiple roles for a single user email (includes new supervisor role)
- New indicator field for private or public case
- Additional document types
- Improved signature process/ability to sign scanned pdfs
- Display of placement decision history
- Improved reports to enhance data analysis
- New display format for case notes
- Display related cases

# ROLLOUT TIMELINE

Timeframe	Action
May 17 – June 18	Users complete E-learning training
May 17	UAT site becomes available Users practice in eLearning NEICE team sends MCMS packages to state IT teams Job aids are available
May 24-27	State Admin Training: Mon 3-4 pm, Tues 10-11 am, Wed 3-4 pm and Thurs 10-11am, all times are ET **Get all state admins trained during this timeframe
June 2-4 June 8-11	ICPC Coordinator Training (Times TBD, each state will be given a several time windows in early May)
June 14-18 June 21-25 June 28-July 2	Case Worker Training (Times TBD, each state will be given a several time windows in early May)
June 28, 2021 / July 5, 2021	Roll out to CMS Roll out to MCMS states begins

# QUESTION FOR USERS ON MANDATORY FIELDS

Fields that were made mandatory on 100A as part of NEICE 2.0 field review with NEICE guidance committee

- Name of Agency or Person Responsible for Planning for Child, Address, Phone
- Name of Agency or Person Financially Responsible for Child, Address , Phone
- Supervisory Services Requested
- Supervisory Reports Requested
- Name and Address of Supervising Agency in Receiving State

**Will sending agency know all this information to populate while creating a case?**

A background image showing a crowd of people with their hands raised, suggesting a group activity or a presentation. The image is overlaid with a semi-transparent teal band.

# NEICE E-LEARNING DEMO





# CELEBRATING POSITIVE IMPACT OF NEICE AND ITS USERS





# NEICE ACCOMPLISHMENTS

- Since 2015, over 72,000 children served with over 93,000 home study requests.
- Time to placement decisions shortened by nearly 40%
- State NEICE data reports improve accountability and performance

Currently,

- 45 states with committed MOUs
- 38 live in system (as of March 1)
- Secure Document Portal to help with legacy cases and working from home during COVID-19 pandemic: 44 states using it as stop gap until all states are live.
- Approximately 6,000 users of online case management system

## 38 ICPC Members Live in NEICE Map (March 2021)

### KEY

Dark blue = CMS or CMS-to-MCMS states

Light Blue = MCMS

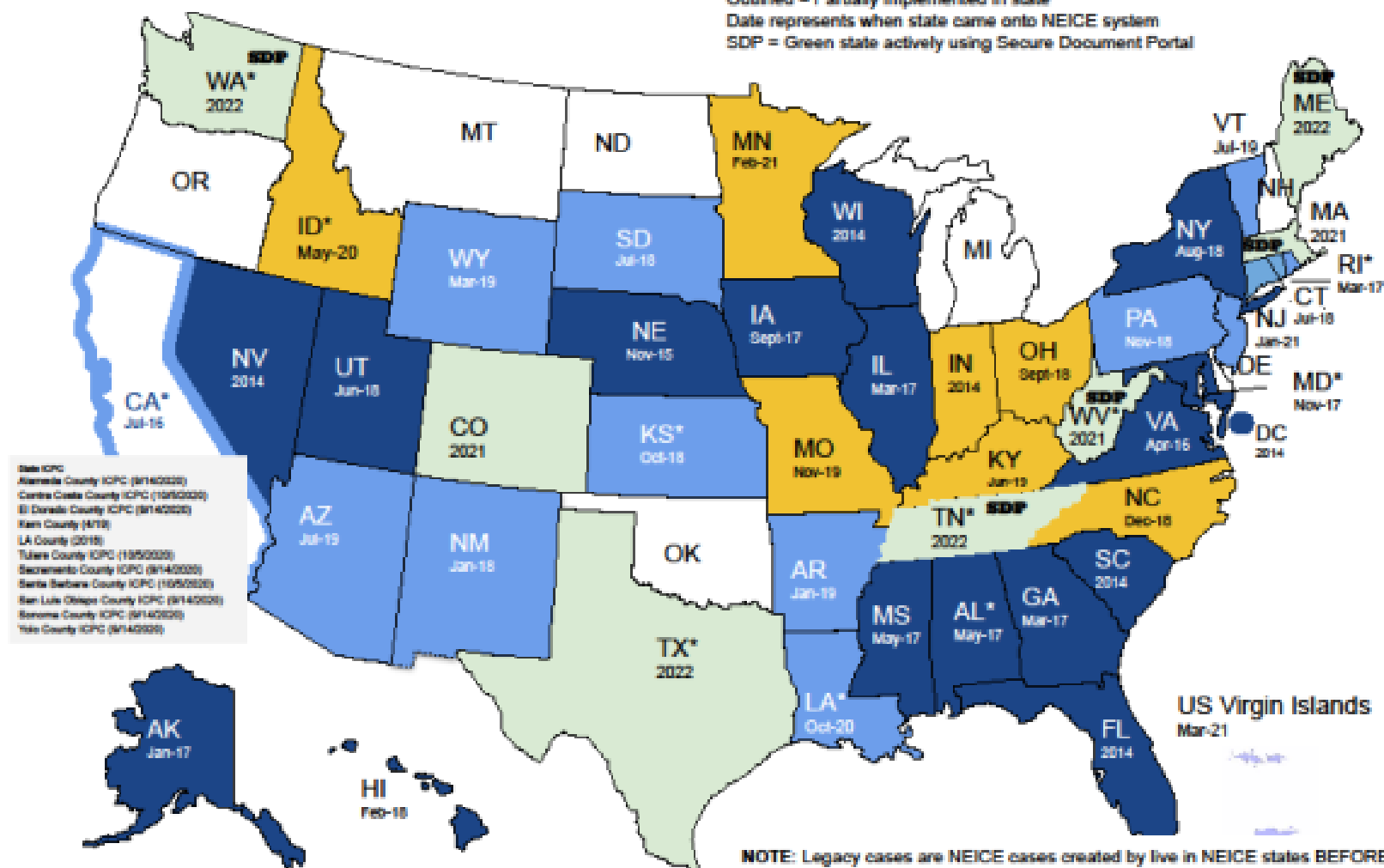
Yellow = Clearinghouse

Green = Signed MOU/working to onboard (Using SDP)

Outlined = Partially implemented in state

Date represents when state came onto NEICE system

SDP = Green state actively using Secure Document Portal



Reminder: Every NEICE state has committed to entering ALL new ICPC cases into NEICE, even when working with non-NEICE states. This includes private as well as public cases. This was part of the MOU agreement signed by your state with APHSA/NAICPC.  
 \*CB Grantee States

**NOTE:** Legacy cases are NEICE cases created by live in NEICE states BEFORE a new state joined NEICE. If one state is a light blue or yellow state (MCMS/NCH), both states need to continue to work the legacy case created before the date the new state went live using the initial method for working the case until it is closed. The MCMS/CMS systems will alert you when this is the situation.

# THINGS USERS LIKE ABOUT NEICE





OTHER ISSUES/QUESTIONS