

Welcome Please Continue



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^{*}Caseworkers need only to focus on the items marked with an asterisk.







Lifecycle of an ICPC Case in NEICE

Caseworker // Sending State

Create a sending case using the Wizard

The Caseworker creates a Home Study Request using the Sending Case Wizard in NEICE, signs the 100A Initial draft request and sends the packet to the ICPC Coordinator.

NEICE Status = "Pending"

ICPC Coordinator // Sending State

Submit Transmittal of the Initial 100A

The ICPC Coordinator receives the Home Study request case from the Caseworker. The ICPC Coordinator reviews the case and counter-signs the 100A. The ICPC Coordinator transmitts the case with the signed 100A Initial form and supporting documents to the receiving state's ICPC Coordinator.

The Coordinator changes from "Pending" to "Active"

ICPC Coordinator // Sending State

Receive Home Study Decision

The ICPC Coordinator reviews the Home Study decision from the receiving state ICPC Coordinator. The ICPC Coordinator passes that decision back to the sending state Caseworker.

Caseworker // Sending State

Make a Placement Decision

The Caseworker receives and reviews the Home Study Decision from the sending state ICPC Coordinator. The Caseworker then makes a placement decision and sends the 100B to the ICPC Coordinator for final review and to be countersigned. The caseworker indicates if supervisory reports are needed and how frequently.

ICPC Coordinator // Sending State

Receive and Send Placement Decision 100B

The ICPC Coordinator gets the 100B from the Caseworker and countersigns before sending to the receiving state's ICPC Coordinator.

ICPC Coordinator in sending state sends supervision reports to Sending State caseworker.

Caseworker // Sending State

For public cases, once the child is placed, the case is open for supervision. Caseworker uses supervision reports to assess placement.

After a minimum of 6 months, submits request to SS ICPC office for concurrence from RS ICPC to close the case. Retains custody until concurrence is received.

Submits 100B to close when permanency is achieved or child returns to SS.

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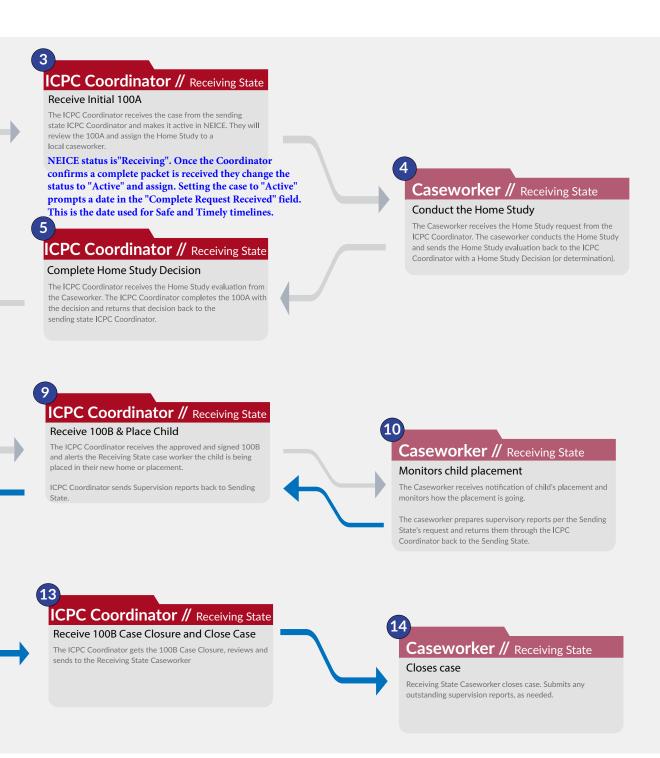
ICPC Coordinator // Sending State

Send 100B Case Closure

Once the child is placed, the sending state ICPC Coordinator typically closes the case and generates a 100B Case Closure.



As you know, the ICPC process typically starts when a caseworker in a local agency (or county) initiates a home study request and submits it to the ICPC Central office, either through a paper/email process or via NEICE. Or, ICPC Coordinators may receive Home Study requests from private adoption agencies or attorneys, and then create a sending case in NEICE.





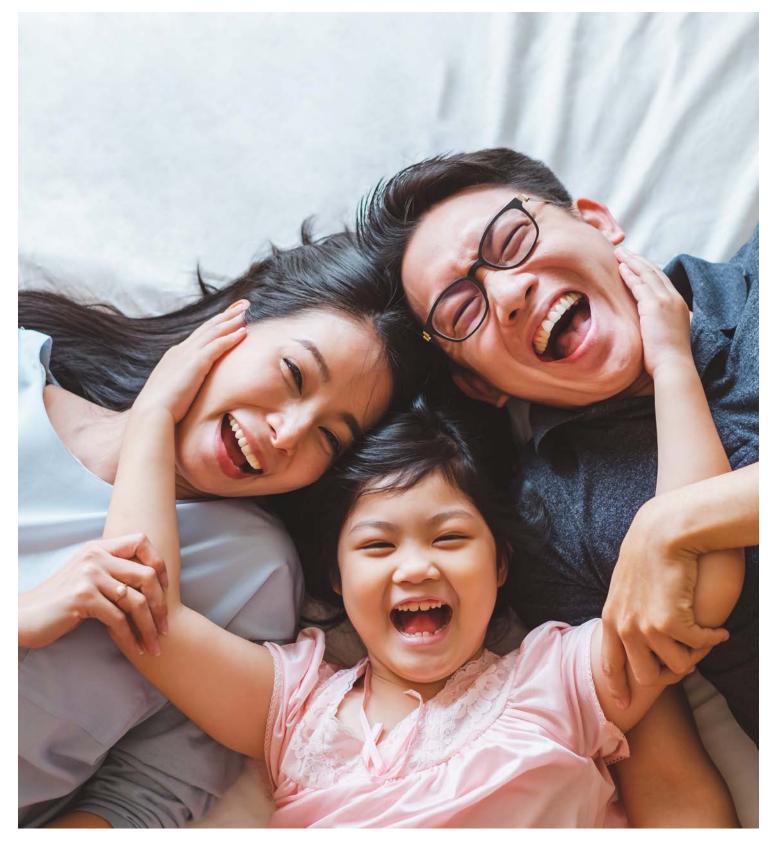
Create a Home Study Request using the Sending Case Wizard - Walkthrough

Let's take a look at the high-level steps and process for creating a Home Study Request using the Sending Case Wizard.

This Step

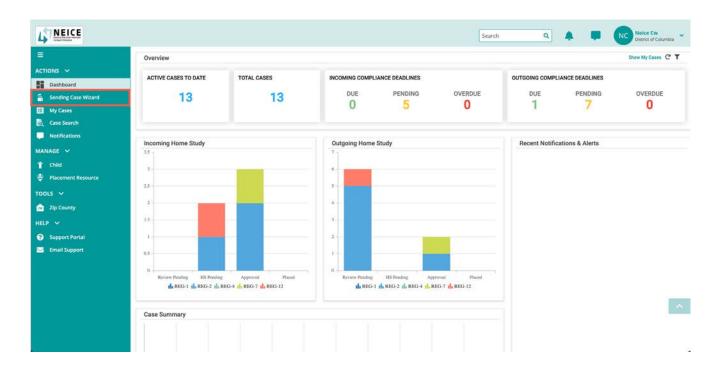
This Step assumes both the local caseworker and the ICPC Coordinator are on NEICE. If the ICPC Coordinator is adding cases, he or she should follow the caseworker's guidance.







1. The caseworker in the Sending State will click "Sending Case Wizard" to launch the Sending Case Wizard.

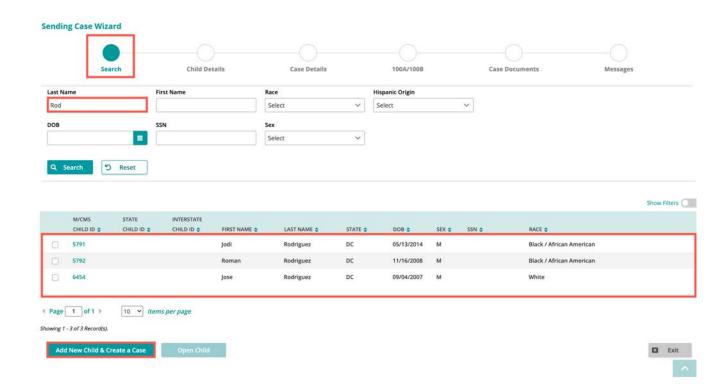




2. First, the caseworker (or ICPC Coordinator if you do not have caseworkers using NEICE yet) should search for the child you want to add to the case. Type in the child details and click "Search."

If the child appears in the search box, select the child "Open Child." If you need to add a child, select "Add New Child & Create a Case."

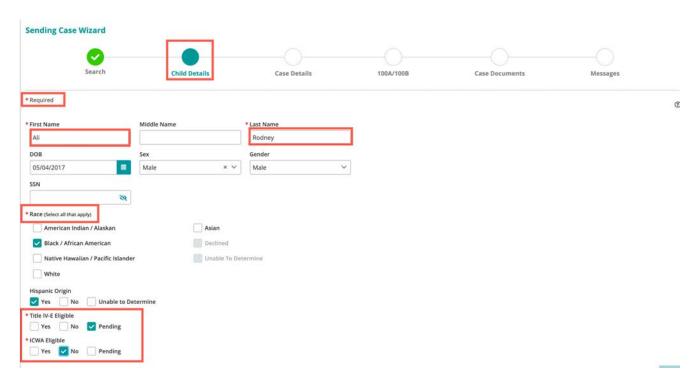
When adding a sibling group, we recommend adding the oldest child first and making that child the primary child in NEICE. Making the oldest child primary means that the case is built around that child.





3. Whether you are adding a new child or selecting a child, you will land on the Child Details page. Here you can add the child information if it is a child that is not in the system, or you can verify the information is accurate.

Enter as much information as you have about the child, including whether he or she is eligible for Title IV-E if you know that information.

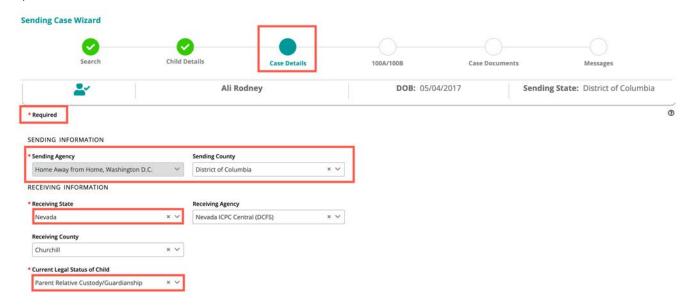


4. Continue scrolling to the bottom to complete the rest of the Child Details page. Once you've added the child's details, click "Save and Continue to Case Details."

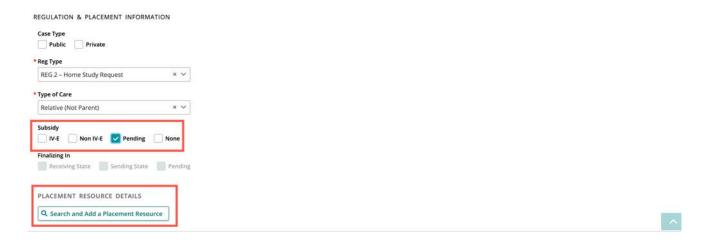




5. Now you've reached the Case Details page. Here you can add information about the Receiving State (or Jurisdiction) and information about the subsidy or maintenance if you have it. If you don't have that information, you can skip the subsidy question.

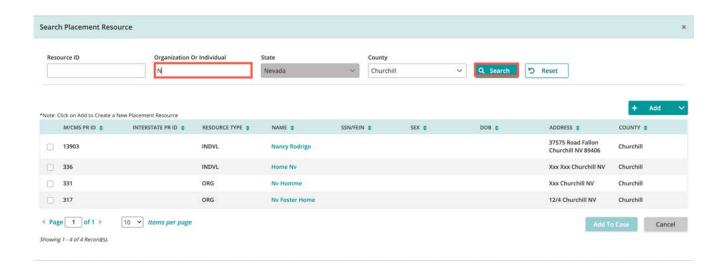


6. The last step on this page is to search for or add the Placement Resource to the Home Study Request.

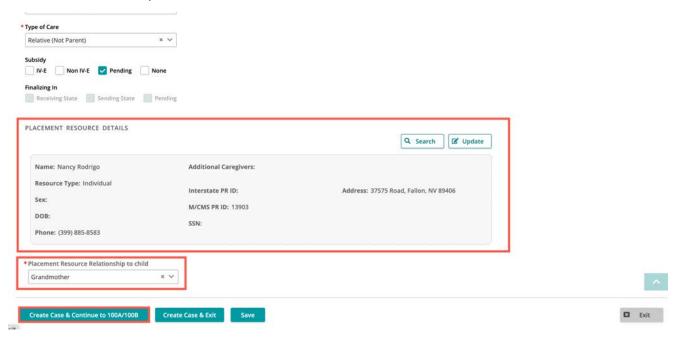




7. Search for your Placement Recourse. Once you've added the placement resource information to NEICE, you can then add it to your case. Click on the placement resource and "Add to Case." You've now successfully added a Placement Resource to the case. If you do not see your Placement Resource, click "Add+," enter the required information and then save the Placement Resource.

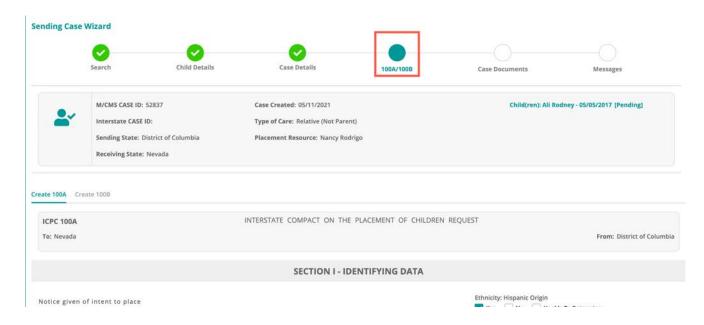


8. The last step on the Case Details page is to indicate the relationship of the placement resource to the child. After you enter that, you can click on Create Case and Continue to 100A/B.

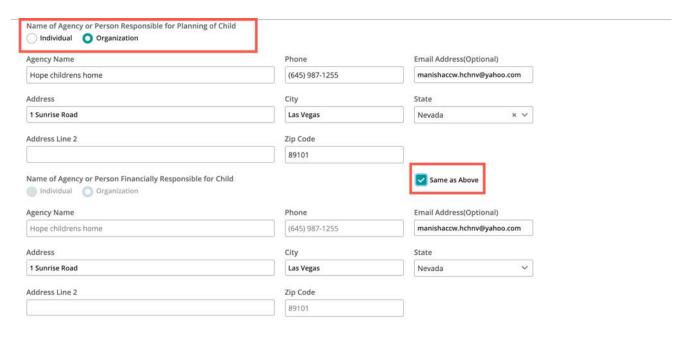




9. Now fill out the information for the 100A form.

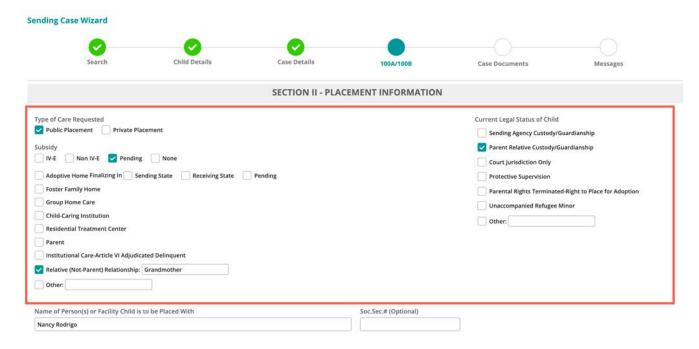


10. In this section of the 100A, you will enter who is responsible for the child. Make sure to select whether this is an Individual or an Organization. Enter the appropriate information. If the financial responsibility falls to the same organization or individual, you can select "Same as Above."

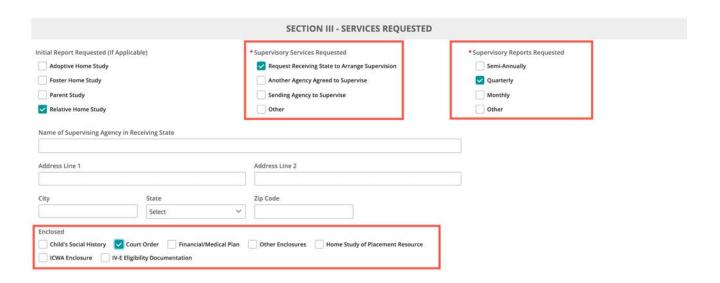




11. In Section II of the 100A, you will add the Placement Information. Most of it will prefill for you based on your earlier answers.



12. As you scroll down into Section III of the 100A, you will need to indicate the services you need and the frequency of those services.



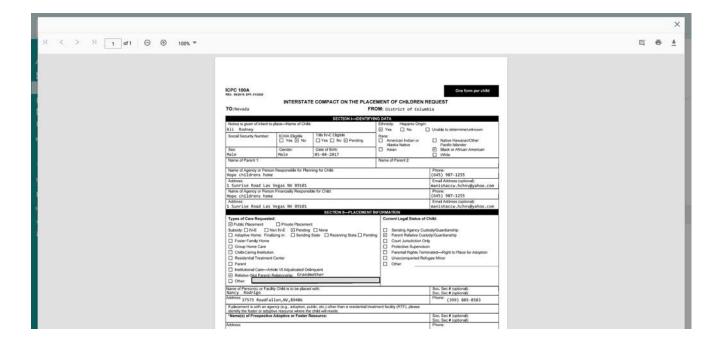


13. Scroll to the bottom of the section. You will now save and create your 100A. You can either save and upload if you have a scanned copy of the 100A. Otherwise, select "Save and Generate 100A."



14. Please notice you have signed the 100A-Initial automatically with your electronic signature (saved in your profile).

Next, you will add the documents needed to send the Home Study request with the 100A to the ICPC Coordinator, where they will countersign the 100A before sending it to the receiving state.





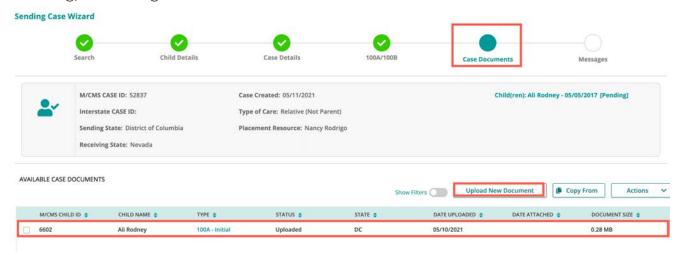
15.Before sending the case to the ICPC Coordinator, you will need to upload all case documents. This can include court documents. Select "Upload Documents".

The Upload Document window will appear. Select "Browse." This will launch your computer's file directory.

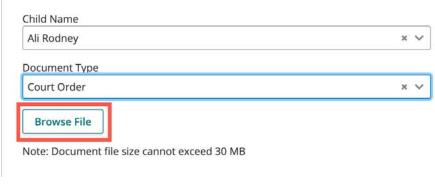
NOTE: When an ICPC coordinator uploads a document, the document status will be displayed as "Attached" in the grid. However, when the caseworker uploads a document, the document status will be displayed as "Uploaded" in the grid.

When an ICPC coordinator receives a document from the caseworker that a caseworker uploaded within NEICE, the ICPC coordinator needs to change the status of the document from "Uploaded" to Attached" by selecting the document record and clicking on "Attach" from the Actions drop-down on the document page.

Only documents with an "Attached" Status can be enclosed in a Transmittal to a Sending/Receiving state.



16. Locate the document(s) you need to upload and double-click the document. Your document is now ready for you to click "Save and Upload."





17. You have added one child to the case along with their 100A and case documents. To add an additional child, click "Add Another Child to Case" and repeat the steps we just covered.

A caseworker would send the case to the ICPC Coordinator by selecting "Create Message."

If the ICPC Coordinator created the Home Study Request, he or she could now transmit it to the Receiving State, which we will show in just a couple of screens.

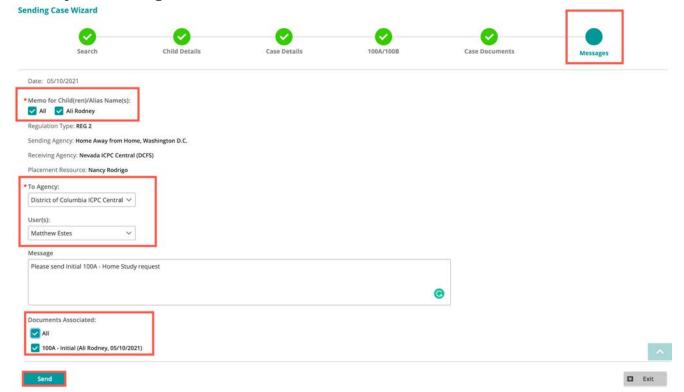




18. You can now select which child the Home Study Request is about. In this case, we chose "Ali Rodney" who is the only child in the case.

You also select to whom you are sending the message at the ICPC Central office by picking "Agency" and "User".

Finally, select which documents you want to enclose and then click "Send" to send the case to the ICPC Coordinator in the Sending State, who will receive a notification of your message.



19. Caseworkers are able to send messages to ICPC Coordinators within a State. ICPC Coordinators send official interstate communications via Transmittals. The Communications page inside a case will display both under separate tabs.





20. By clicking on the Messages tab, you can see all the messages associated with a case. Here you can see that your message to the ICPC Coordinator was sent successfully by the small green checkbox in the Status column.

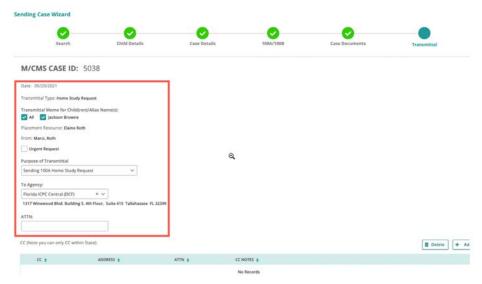
You have created and sent a 100A using the Sending State Wizard.



21. If the ICPC Coordinator is creating and transmitting a 100A case via the Wizard, he or she will now click on the "Create Transmittal" button.



22. The ICPC Coordinator will complete the information needed in the transmittal form, including if it's urgent. Some of the information will autofill from earlier screens. A caseworker would send the case to the ICPC Coordinator by selecting "Create Message." If the ICPC Coordinator created the Home Study Request, he or she could now transmit it to the Receiving State, which we will show in just a couple of screens.

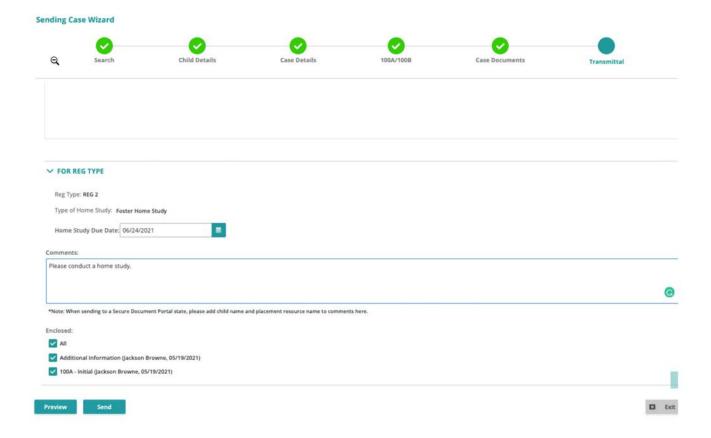




23. Now that the ICPC Coordinator has completed the rest of the Transmittal information, he or she can add a note, the Home Study due date, and enclose the necessary documents, in particular the 100A Initial.

Once it is added to the transmittal, the ICPC Coordinator is ready to transmit the memo to ICPC Coordinator in the Receiving State.

**Note when sending to one of the handful of states who are not yet live in NEICE through the Secure Document Portal, please include the child's name in the Comments section. This will help the Portal users and everyone working with the portal.





Those were the high-level steps needed for a caseworker to initiate a home study request and send it to the ICPC Coordinator in the central state office as a message. If the ICPC Coordinator in the Sending State uses the Sending State Wizard to create a case they can go directly to the step of transmitting the 100A to the Receiving State ICPC Coordinator, all within the Wizard).

The next section describes how to Receive and Transmit a 100A when a caseworker submits it via email or paper to the Sending State ICPC Coordinator. Move to the next section and practice using the wizard to transmit a new Home Study Request case as an ICPC Coordinator in the Sending State to the ICPC Coordinator in the Receiving State.





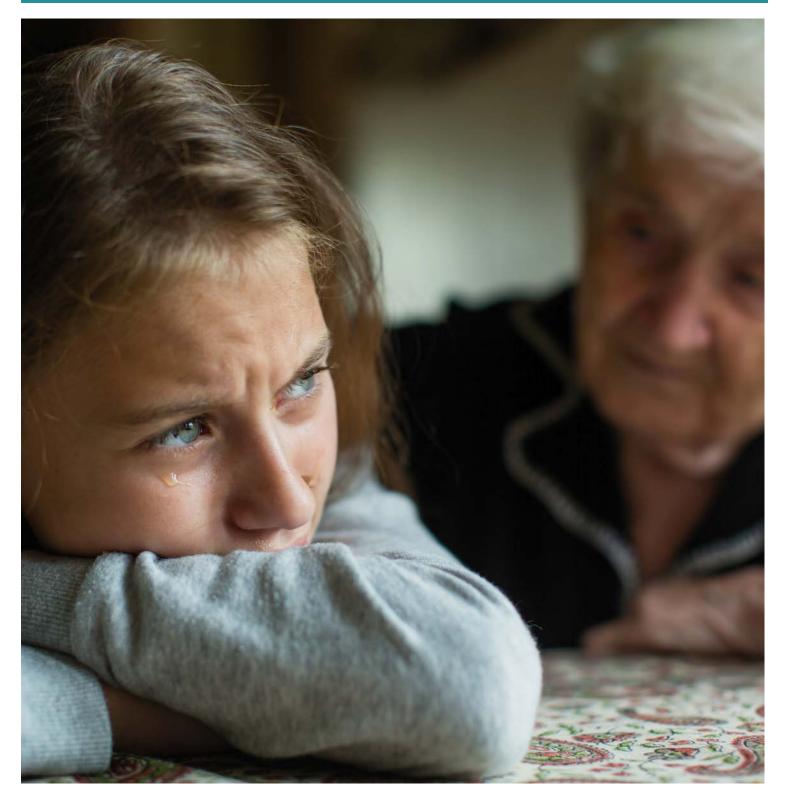
The ICPC Coordinator will transmit the 100A Initial to the Receiving State.

Let's take a look at the high-level steps and process to transmit a Home Study Request with the Initial 100A attached.

This Step

The ICPC Coordinator in the Sending State reviews the Home Study Request and countersigns the 100A. Once the 100A is signed, the sending state ICPC Coordinator transmits the 100A Home Study Request to the receiving state's ICPC Coordinator.







1. ICPC Coordinators will either receive a 100A Initial request via NEICE or by paper/email. This process shows what it's like to receive the 100A Initial through NEICE.

Notice your notification icon in the top right corner of your screen, near your name. It looks like a comment bubble with red numbers in a circle. Click on the notifications icon to see your recent notifications.

You have received a notification from a caseworker in your state with a message initiating a 100A Home Study Request. Click on the notification to read the message and go to the Case.

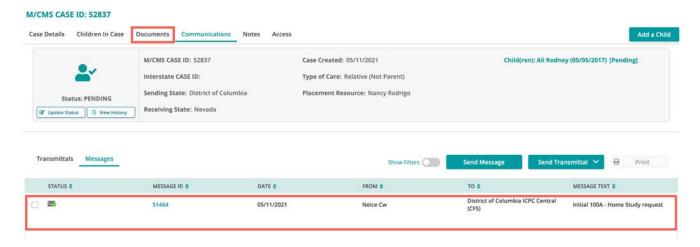


2. Review the message from the local or county caseworker. Mark it as read by clicking on the button in the top left corner.



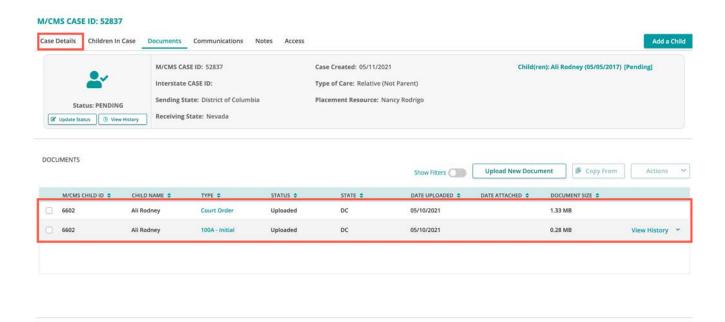


3. After you close the message, NEICE will take you to the Communications Tab with the message you just reviewed. Next, you can navigate to the Documents page to review additional information that was submitted with the Home Study Request.



4. Review the attached documents. Make sure the Home Study Request is complete. If it's not, send a message back to your Sending State Caseworker to ask for additional information.

If everything is in order, you are ready to make the case "Active". Navigate to the Case Details page.



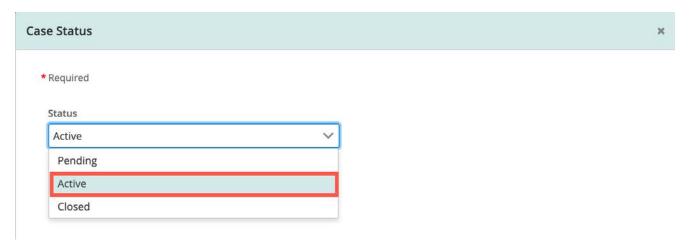


5. ***IMPORTANT***

After you, as the ICPC Coordinator in the Sending State, review the documents and case information and determine that the 100A Initial Home Study Request is complete, you will make the case Active. You will click on the "Update Status" button located in the top left, under the icon of a child.



6. Change the status to Active. Then click "Save" to change the case status.



7. The status now reflects the Active status. You are ready to continue processing the Home Study Request to transmit to the Receiving State. Click "Children in Case."

M/CMS CASE ID: 52837 Children In Case Case Details Documents Communications Notes Access M/CMS CASE ID: 52837 Child(re Case Created: 05/11/2021 Interstate CASE ID: Type of Care: Relative (Not Parent) Sending State: District of Columbia Placement Resource: Nancy Rodrigo Status: ACTIVE Receiving State: Nevada

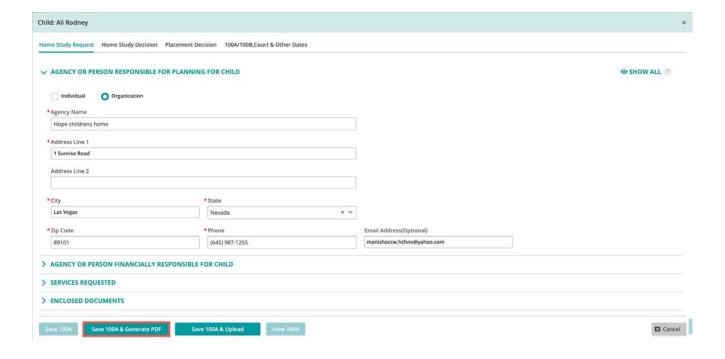


8. For this example, we will select "Save and Generate 100A" because the caseworker has submitted the 100A initial through NEICE.

***If you receive the 100A by paper, you will still need to type in the details on the 100A screen. Go to Child Details screen and click on "Home Study Request." to fill in the necessary information before you get ready to transmit the 100A-Initial to the Receiving State. You will then create the 100A in NEICE and when you return to this screen click Save 100A and Upload. You would then attach the 100A.**

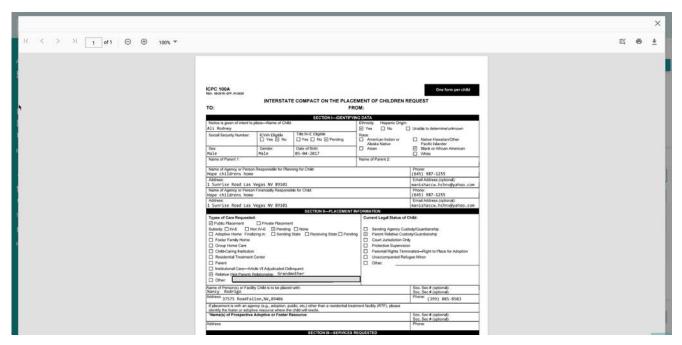


9. Ensure the case information is correct and click "Save & Generate 100A PDF."

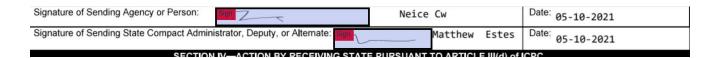




10. Here's a preview of the 100A Initial. You may review, download, and print the 100A.



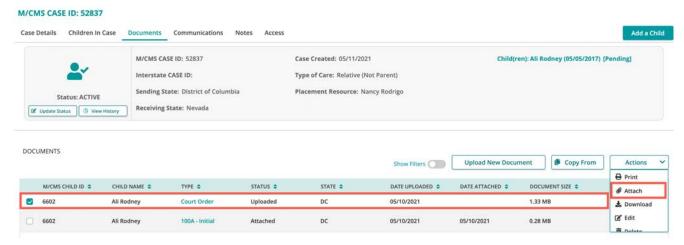
11. Scroll down, and you will see your digital signature has been added countersigning the Caseworker. Click the "X" to return to the case wizard.





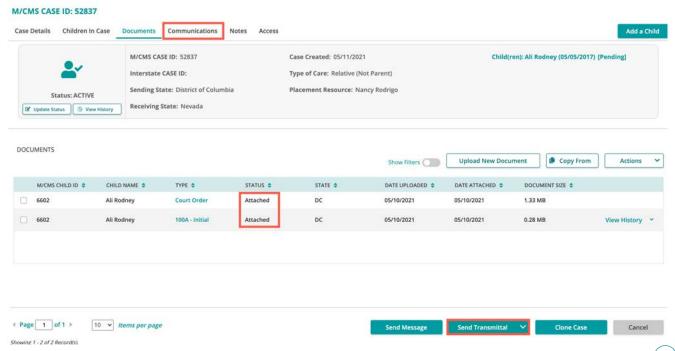
12. Now it's time to attach documents to the case. As a reminder, caseworkers can only Upload documents. ICPC Coordinators must then be sure to attach the documents to the case.

Here we want to attach a new document that had already been uploaded to the case, the Court Order. From the Actions dropdown, click "Attach" to attach the Court Order.



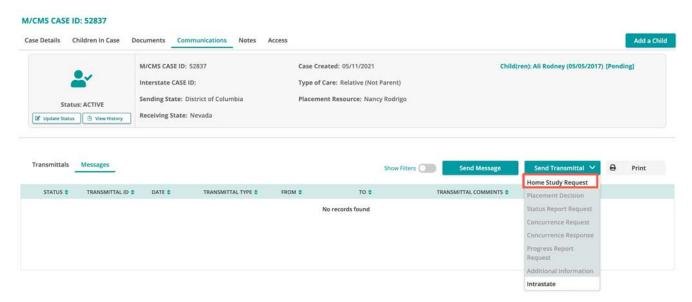
13. You will now see all documents are in the Attached status. Now that your additional documents have been added and the case record is complete, you are ready to send your case to the receiving state.

Click "Create Transmittal" to move forward.

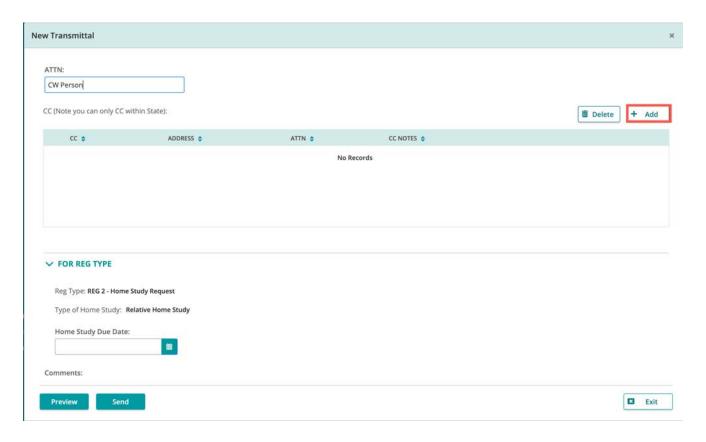




14. Select "Home Study Request" from the Send Transmittal dropdown.

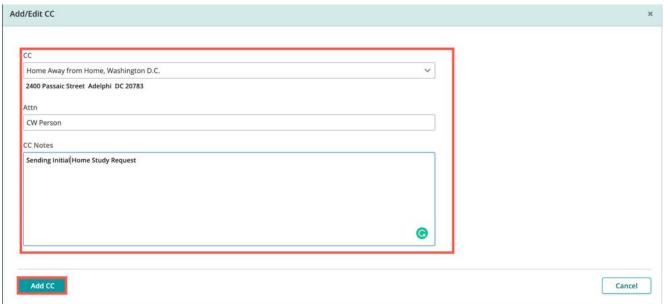


15. Scroll down in the Transmittal. You can only cc individuals in your state only. Enter Attn: Name and click on "Add."

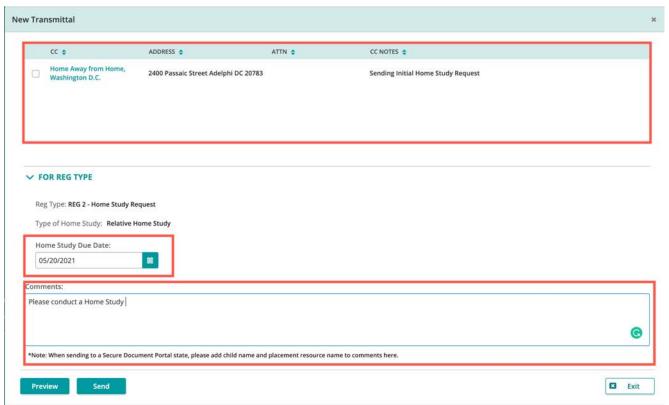




16. Select the location, indicate who you wish to CC, write your note to the person or agency you are cc'ing, and click "Add CC."



17. You've added your CC. Add the "Home Study Due Date" and write your note to the Receiving State ICPC Coordinator.

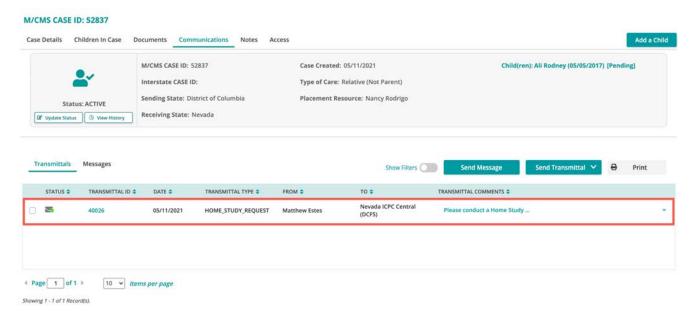




18. Ensure all documents are attached or enclosed. Click "Preview" to review the Transmittal, or click "Send" to send the Transmittal immediately.



19. Congratulations! You've sent the Transmittal.





Those are the high-level steps to transmitting a 100A Initial Home Study Request to a Receiving State. Move to the next section and practice what you've learned. Try to transmit a case to the Receiving State using a simulated case wizard.





Receive Initial 100A

Let's take a look at the high-level steps and process for receiving an Initial 100A as a Receiving State, assuming both states are using NEICE.

You will receive a notification from the Sending State ICPC Coordinator with the Initial 100A and Home Study Request, review it, and pass the request on to the Receiving State Case Worker.

This Step

Now we switch our perspective to that of an ICPC Coordinator in a state that is receiving a Home |Study Request. The Receiving State ICPC Coordinator reviews the 100A-Initial, sets case status to Active, and assigns the Home Study request to a local agency.

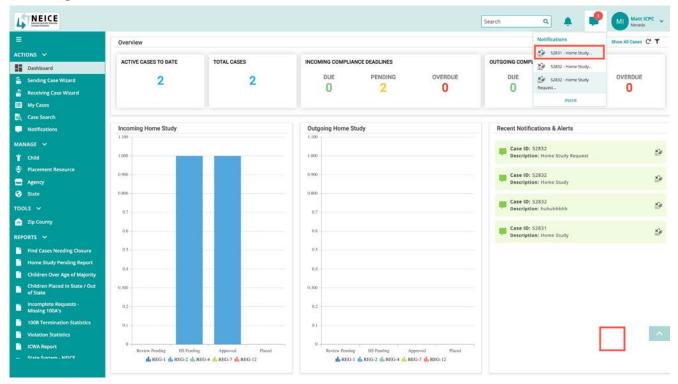
Of course, not all cases need a Home Study to be conducted. Some cases (such as a private adoption) already have a completed home study. This lesson focuses on the ICPC requests that DO need a Home Study and an assessment of the potential placement resource.



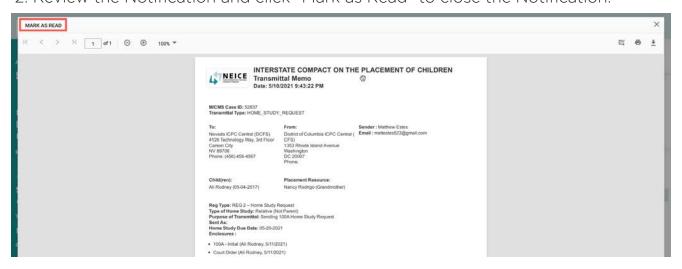




1. The Message screen will appear. Ensure all the information is correct, enter your message, and ensure all the documents are attached. Then, click "Send."

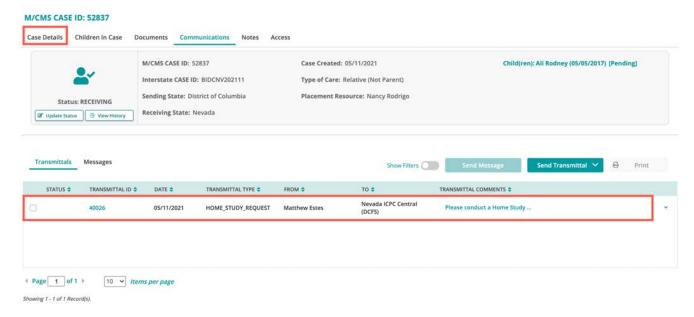


2. Review the Notification and click "Mark as Read" to close the Notification.



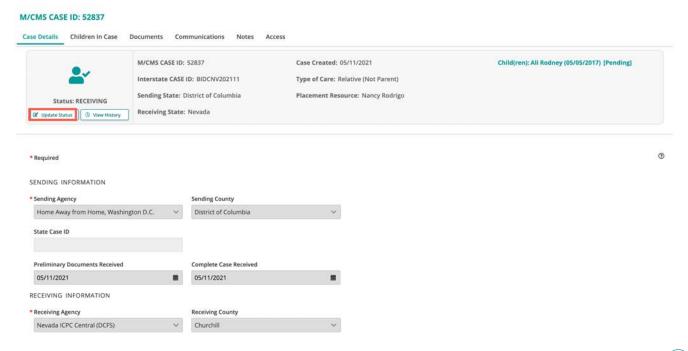


3. The Notification is marked as read. Now let's navigate to the Case Details page.



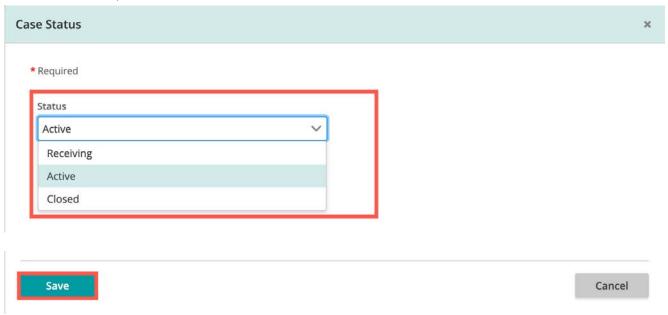
4. After you have reviewed the case details and documents, and determined the 100A Initial Request is complete, you will update the case status by clicking "Update Status."

This step is very important as NEICE won't let you move forward until the case status is set to "Active."





5. From the Update Status screen, select "Active" and click "Save"

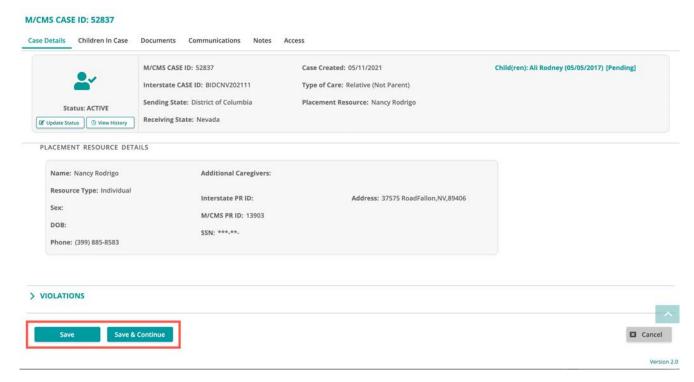


6. The Message screen will appear. Ensure all the information is correct, enter your meYour case is now Active. Next, assign the case to the local Caseworker/Agency who will be responsible for the case. If there is no local agency, you can move forward.

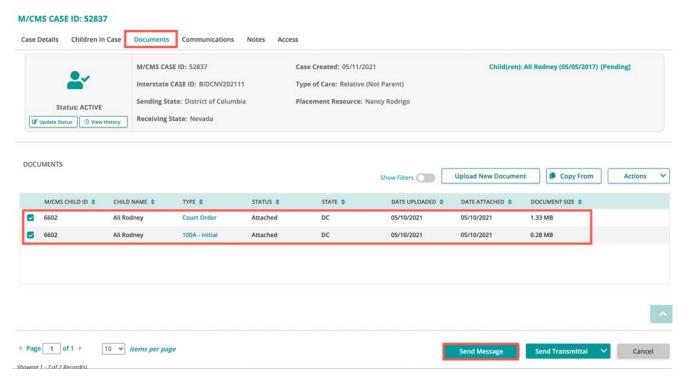
M/CMS CASE ID: 52837 Case Details Children In Case Documents Communications Notes Access M/CMS CASE ID: 52837 Case Created: 05/11/2021 Child(ren): Ali Rodney (05/05/2017) [Pending] Interstate CASE ID: BIDCNV202111 Type of Care: Relative (Not Parent) Sending State: District of Columbia Placement Resource: Nancy Rodrigo Status: ACTIVE Receiving State: Nevada ☑ Update Status ⑤ View History Sending Agency Sending County Home Away from Home, Washington D.C. District of Columbia State Case ID **Preliminary Documents Received** Complete Case Received = 05/11/2021 05/10/2021 RECEIVING INFORMATION * Receiving Agency Receiving County × × Nevada ICPC Central (DCFS) Churchill Receiving Case Worker Agency Hope childrens home REGULATION & PLACEMENT INFORMATION Case Tyne



7. You can either click "Save" and navigate to the Documents page or click "Save and Continue" and you will be taken to the Documents page.

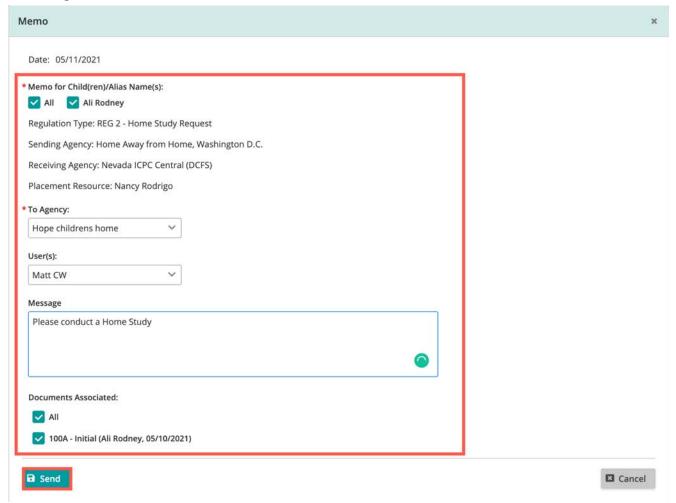


8. Select the documents you wish to share with the local Caseworker and click "Send Message."

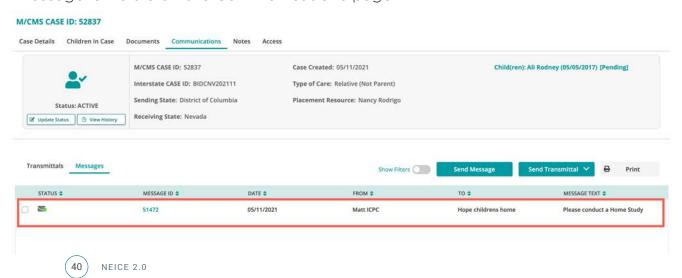




9. The Message screen will appear. Ensure all the information is correct, enter your message, and ensure all the documents are attached. Then, click "Send."



10. You have now sent the Home Study Request to the local Caseworker. Your sent message is visible on the Communications page.





You sent the Home Study Request to the local Caseworker. The Caseworker will conduct the Home Study and send the Home Study evaluation with a recommendation for approval or not back to you to make a Home Study Decision. You will approve or deny the Home Study recommendation and transmit the Home Study decision back to the Sending State ICPC Coordinator.





Let's take a look at the high-level steps to receiving, reviewing, and submitting the Home Study evaluation in NEICE.

The local Caseworker will receive the Home Study request, conduct the Home Study and send the completed Home Study Evaluation with the decision to the Receiving State ICPC Coordinator.

This Step

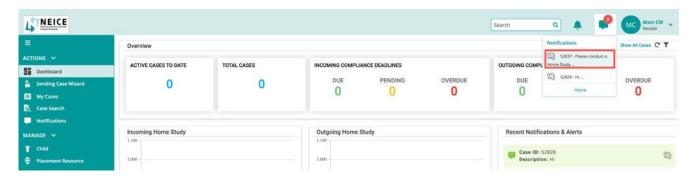
The Caseworker (usually at the local county, parish, or regional level) in the Receiving State will receive and review the Home Study request. He or she will conduct the Home Study and send the Home Study evaluation back to the ICPC Coordinator with the Home Study Decision and Completed Evaluation.



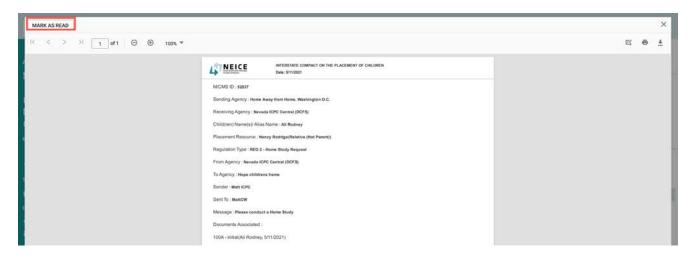




1. The Caseworker at the local agency will receive a Notification from the Receiving State ICPC Coordinator, requesting a Home Study evaluation.



2. The caseworker will review the message and click "Mark as Read." The caseworker will then land in the communications page of the case message that he or she just reviewed.



3. Access the "Case Details" page and review the case details. Next, navigate to the "Children in Case" page.





4. The caseworker will review the information in the case details section, all the documents in the Documents section, all the communication materials, transmittals and messages, and any case notes.

Next, the caseworker will conduct the Home Study outside of NEICE, and document the findings.



5. Now that the caseworker has completed the Home Study evaluation, he or she will return to NEICE to search for the case ID. The caseworker can also go to the "My Cases" section and search for the child's name.

The caseworker will then navigate to the Documents page and select "Upload Document."

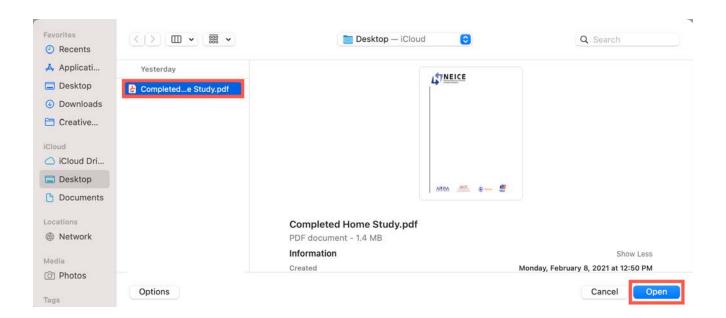




6. The caseworker will make sure the child's details and information are correct, and then click "Browse."

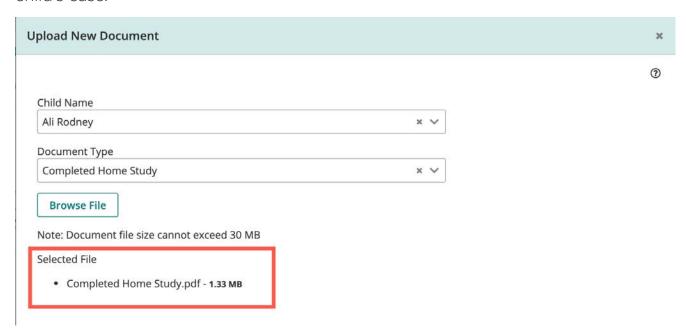


7. The caseworker will locate the appropriate documents and click "Open" to upload the documents.

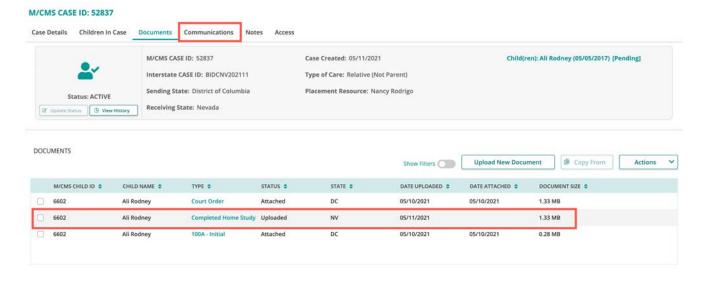




8. The caseworker has successfully uploaded the Home Study evaluation to the child's case.

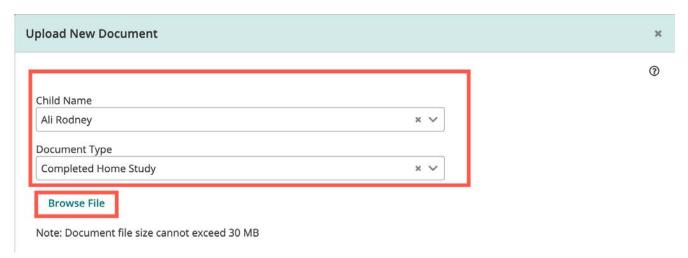


9. Here the caseworker can see that the documents were uploaded. Next, the caseworker will navigate to the Communications page.



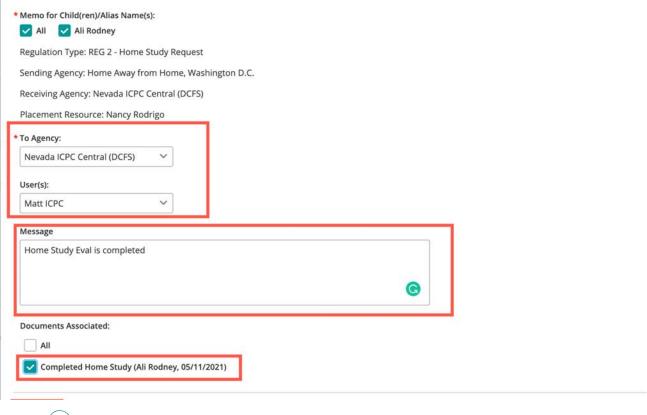


10. The caseworker will select "Send Message" to send the Home Study evaluation to the ICPC Coordinator.



11. The caseworker will ensure all the details are correct and that the required documents are uploaded. He or she will then send the message to the ICPC Coordinator with the Home Study decision by clicking "Send."

The ICPC Coordinator is responsible for transmitting the Home Study Evaluation and Decision to the Sending State.





12. Now on the messages page, the caseworker can see that a green checkbox appears on the message icon in the status column.

This shows the message was successfully sent to the ICPC Coordinator.



The caseworker has now sent the Home Study Evaluation to the Receiving State ICPC Coordinator. The Receiving State Caseworker's responsibilities in NEICE are complete for the time being.

The Receiving State Caseworker will not have further actions until a Placement Decision is received from the Sending State.



Let's take a look at the high-level steps and process for completing the Home Study decision. The ICPC Coordinator in the Receiving State receives the Home Study evaluation from the local caseworker.

The ICPC Coordinator will review the evaluation and complete the 100A. The ICPC Coordinator then transmits the 100A Complete and Home Study Evaluation back to the Sending State ICPC Coordinator.

This Step

Using the Home Study evaluation from the local caseworker in the Receiving State, the ICPC Coordinator in the Receiving State completes the 100A and transmits the Home Study decision back to the sending state ICPC Coordinator. In some cases, the ICPC Coordinator in a Receiving State may send an initial report back to the Sending State with preliminary information about the potential Placement and send the final Home Study Decision a bit later. For example, sometimes the Home Study has been completed and the ICPC Coordinator is waiting on background checks.

Just a reminder that each type of ICPC request has a required deadline for returning either the HS evaluation or decision.

For Regulations 1 and 2, the Receiving State has 60 calendar days to return a Home Study Evaluation (or at least an initial report).

For Regulations 4 and 12, the Receiving State has 3 business days.

For Regulation 7, priority placements, the Receiving State has 20 business days.

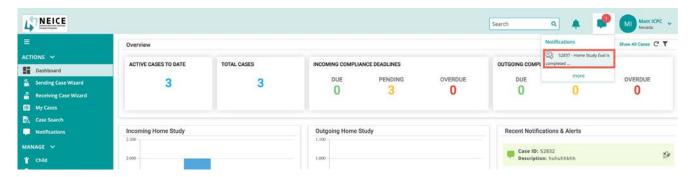
Read here for more about the Safe and Timely requirements and other ICPC requirements for processing interstate cases. Remember, a Home Study Decision must be sent back for every received ICPC Placement Request (or Home Study Request).



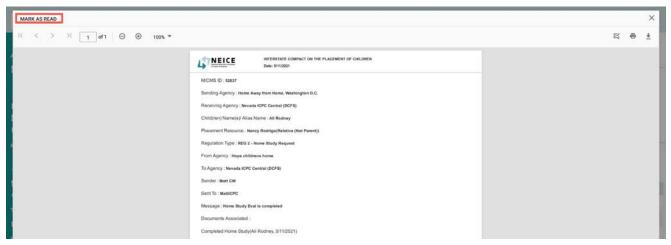




1. The ICPC Coordinator in the receiving State will receive a Notification from the local caseworker about the completed Home Study Evaluation.



2. The ICPC Coordinator reviews the Notification and selects "Mark as Read."



3. The ICPC Coordinator then navigates to the "Case Details", "Children in Case" and "Documents" pages and reviews the appropriate information and documents.

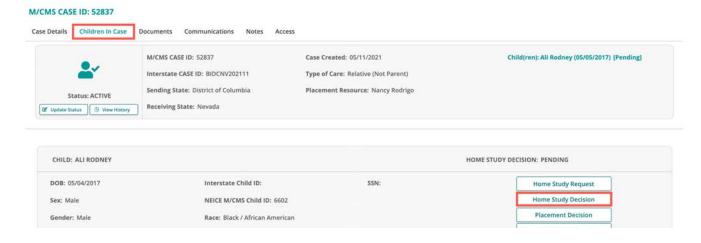




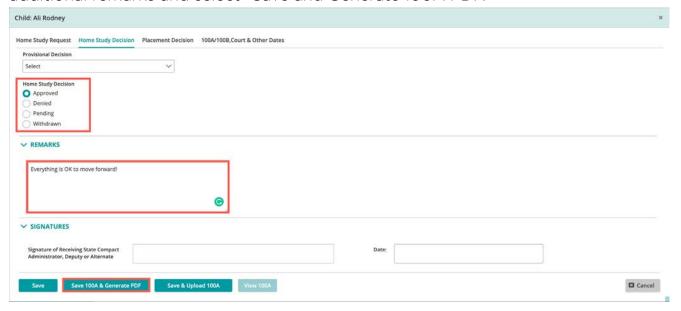
4. Based on the document review and evaluation recommendation, the ICPC Coordinator will next complete the 100A with the Home Study Decision: approved or denied.

Navigate to the "Children in Case" page and select "Home Study Decision."

This is where you will indicate if the Home Study was approved or denied.



5. Select the decision on this screen (which will auto-populate in the transmittal later). In this example, the ICPC coordinator will approve the Home Study, type any additional remarks and select "Save and Generate 100A PDF."

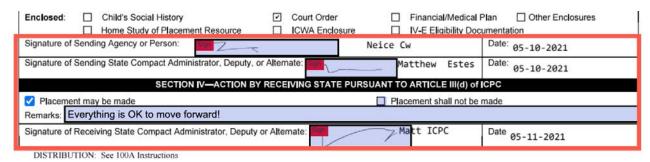




6. The caseworker will make sure the child's details and information are correct, and then click "Browse."

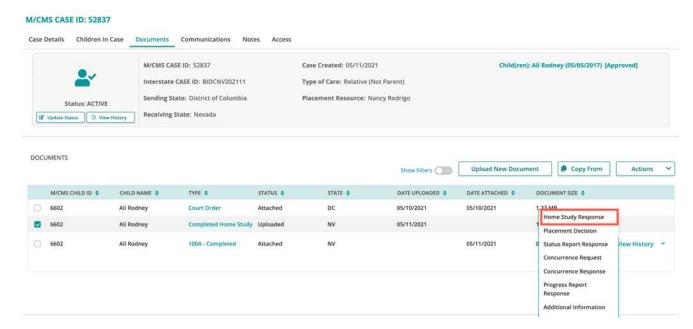


7. You can see that generating the 100A-Complete also automatically signs the 100A form with the ICPC Coordinator's saved signature.

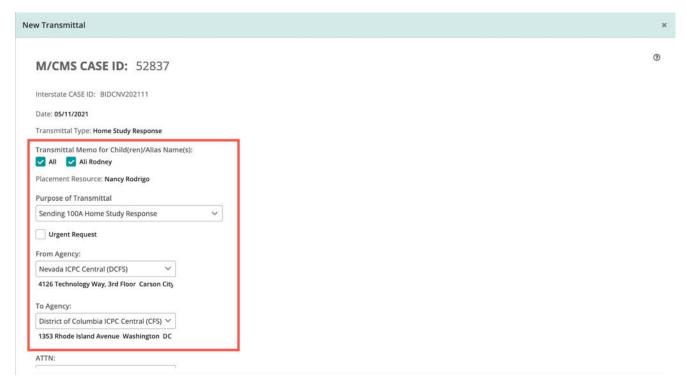




8. The Receiving State ICPC Coordinator will now click "Send Transmittal" and select "Home Study Response" as the type of transmittal.

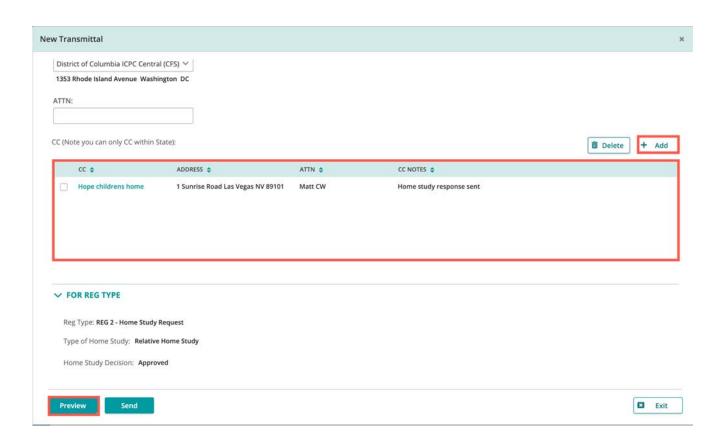


9. The New Transmittal page appears. Review the Transmittal Detail are correct and scroll down.





10. Add your CC if you'd like and select "Preview" or "Send."

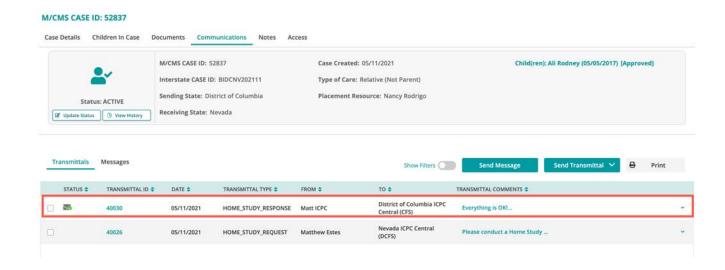


11. If you select Preview, your Transmittal preview will appear. Click "Send Transmittal."





12. The ICPC Coordinator has now sent the transmittal with the 100A Complete to the Sending State ICPC Coordinator. You can check to see if a transmittal was sent successfully by looking at the communication tab and checking for the green checkbox under the status of the transmittal.



The Receiving State ICPC Coordinator has now sent the Sending State ICPC Coordinator the Home Study decision. The next step in the process is for the SS ICPC Coordinator to receive the decision, review the Home Study decision and pass the packet and information along to the Sending State Caseworker.



Let's take a look at the high-level steps and the process for processing the Home Study Determination. As the Sending State ICPC Coordinator, you will review the Home Study decision and send it to the Caseworker. If the request was denied, you will close the case at this point.

In this example, we will review the Home Study decision and pass it along to the caseworker, who will then make a Placement decision, create the 100B, and send it to the Sending State ICPC coordinator for you to countersign.

This Step

Now, we switch back to the perspective of the ICPC Coordinator in the Sending State who receives the Home Study Decision back from the receiving state ICPC Coordinator. The sending state ICPC Coordinator then sends that decision to the county (or local) caseworker who made the initial Placement Request.

The Coordinator can either send the decision to the caseworker through NEICE messages or outside of NEICE if the caseworkers are not using NEICE in your state.

In most cases, the caseworker will review the Home Study decision and will make the final decision about whether to place the child in the Receiving State or not.



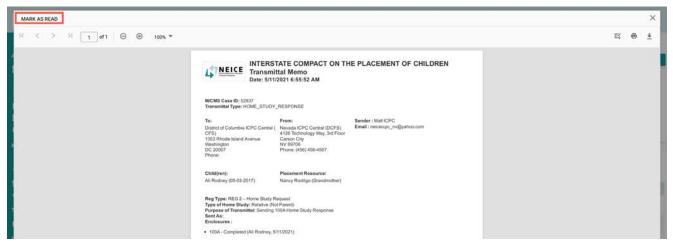




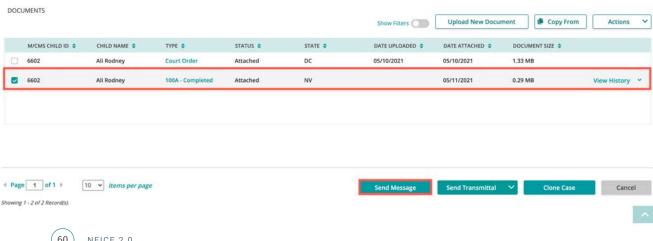
1. The ICPC Coordinator in the Sending State receives the Transmittal from the Receiving State ICPC Coordinator with the Home Study decision.



The ICPC Coordinator reviews the Notification and selects "Mark as Read."

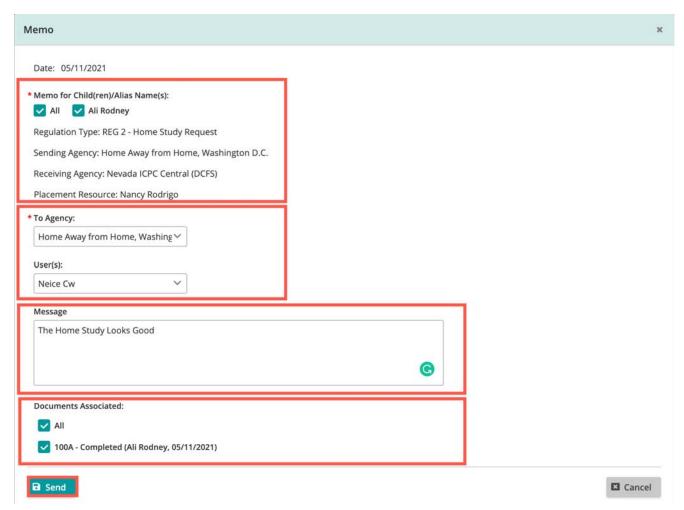


3. Navigate to the Documents page and review the 100A and home study documents. Then, select "Send Message" and send the Home Study decision and documents to the caseworker.





4. Ensure the message details are correct and make sure your documents are attached. Click "Send."



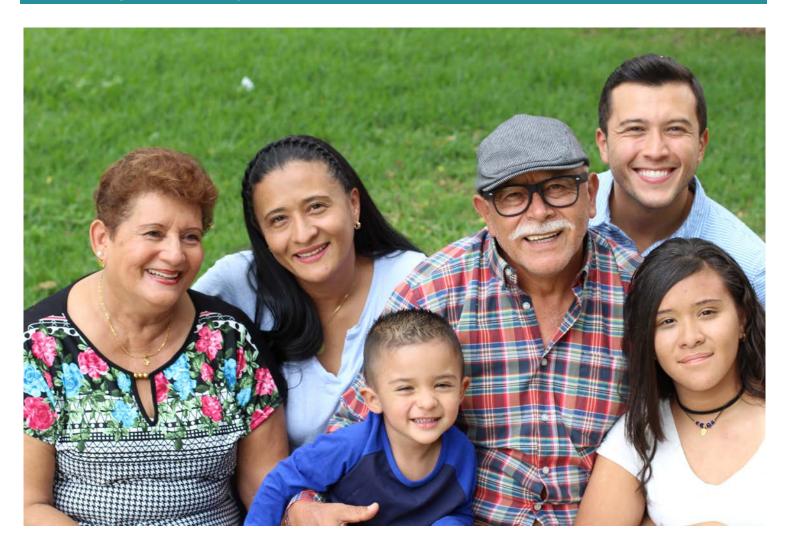
5. Your messages will show that the 100A was sent to the Caseworker successfully. The caseworker will make a Placement Decision.





The ICPC Coordinator in the Sending State has now successfully sent the Home Study decision to the caseworker to make a placement decision. Once the caseworker decides whether to place the child in the approved home, they will create and submit form 100B for you to review and countersign. At that point, you will transmit the placement decision back to the receiving state ICPC Coordinator as the next section describes.







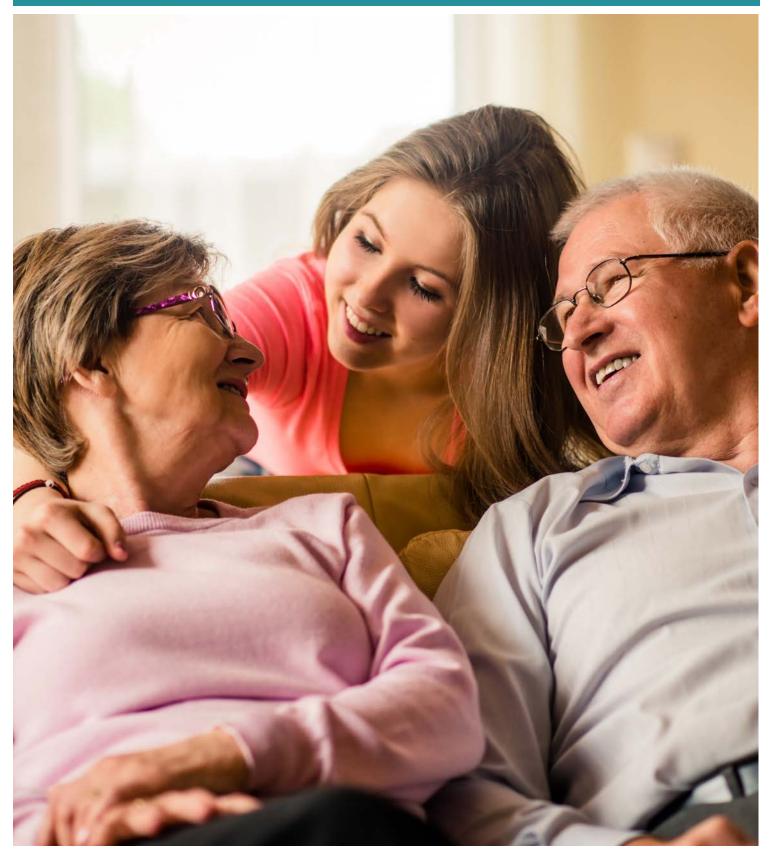
The Caseworker reviews the Home Study Decision from the sending state ICPC Coordinator. The Caseworker then makes a placement decision and sends the 100B back to the sending state ICPC Coordinator for final review and countersigned. In some states, caseworkers do not yet use NEICE to handle this part of the process.

For this exercise, we will assume that the caseworkers are handling their part of the ICPC case process within the NEICE system. Typically the caseworker moves forward with the placement right away.

This Step

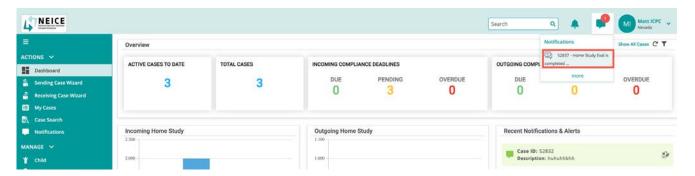
The Caseworker reviews the Home Study Decision from the sending state ICPC Coordinator. The Caseworker then makes a placement decision and sends the 100B back to the sending state ICPC Coordinator for final review and countersigned. In some states, caseworkers do not yet use NEICE to handle this part of the process. For this exercise, we will assume that the caseworkers are handling their part of the ICPC case process within the NEICE system. Typically the caseworker moves forward with the placement right away.



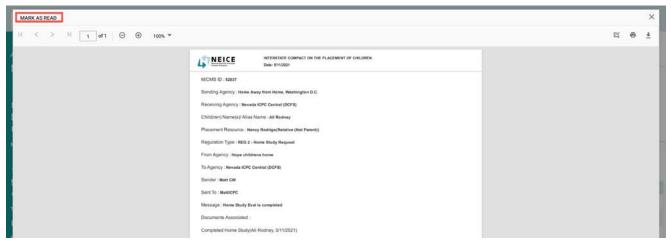




1. The local caseworker will receive a message from the ICPC Coordinator with the Home Study decision and requests for the Placement Decision and 100B.



2. The caseworker reviews the message and clicks "Mark as Read."

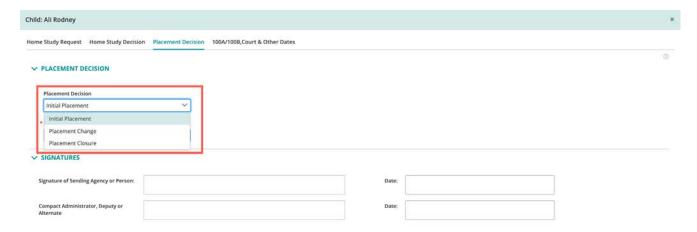


3. Next, the caseworker navigates to the Children in Case page and selects "Placement Decision."

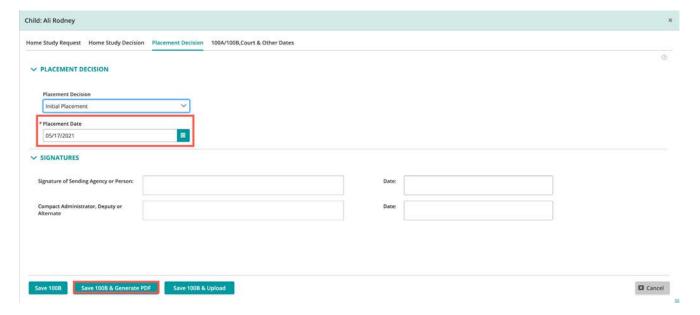




4. The caseworker selects the appropriate placement decision. In this example, we chose "Initial Placement."

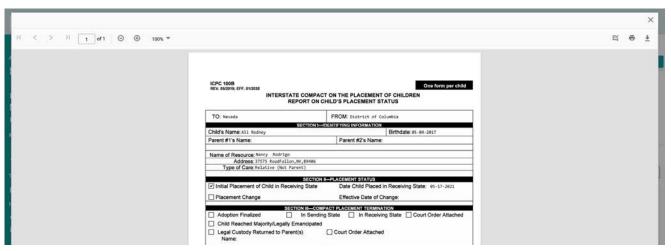


5. The caseworker should MAKE SURE to pick the date of placement and click "Save 100B and Generate PDF." Caseworkers not in NEICE will fill this out by hand and email or mail to the ICPC Coordinator.

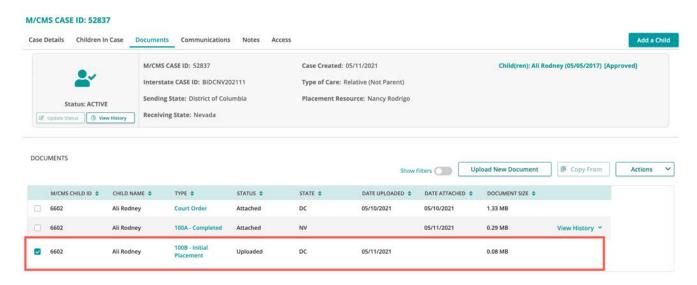




6. The caseworker then reviews the generated 100B in NEICE.

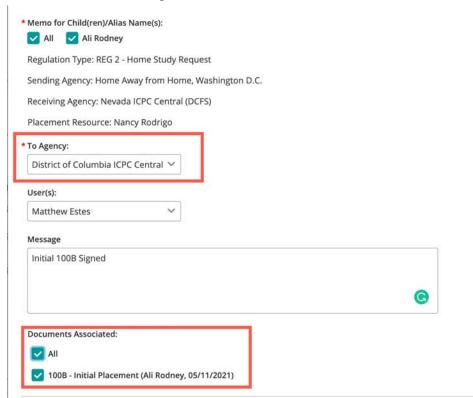


7. The caseworker then saves the 100B and checks it is uploaded. He or she will then select the 100B and click on the Message button to send the 100B to the ICPC Coordinator for review and countersignature.

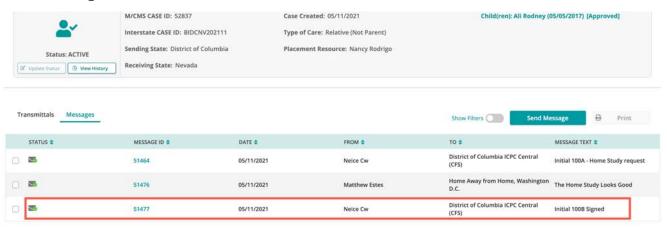




8. Once the message details are correct, the caseworker clicks "Send."



9. The caseworker has now successfully sent the 100B to the ICPC Coordinator in the Sending State.



Those are the high-level steps to how a caseworker makes a placement decision and creates the 100B. Move to the next section to see how the ICPC Coordinator transmits the 100B to the Receiving State.



Review and Transmit Placement Decision via the 100B

Let's take a look at the high-level steps and processes for reviewing and transmitting a Placement Decision via the 100B.

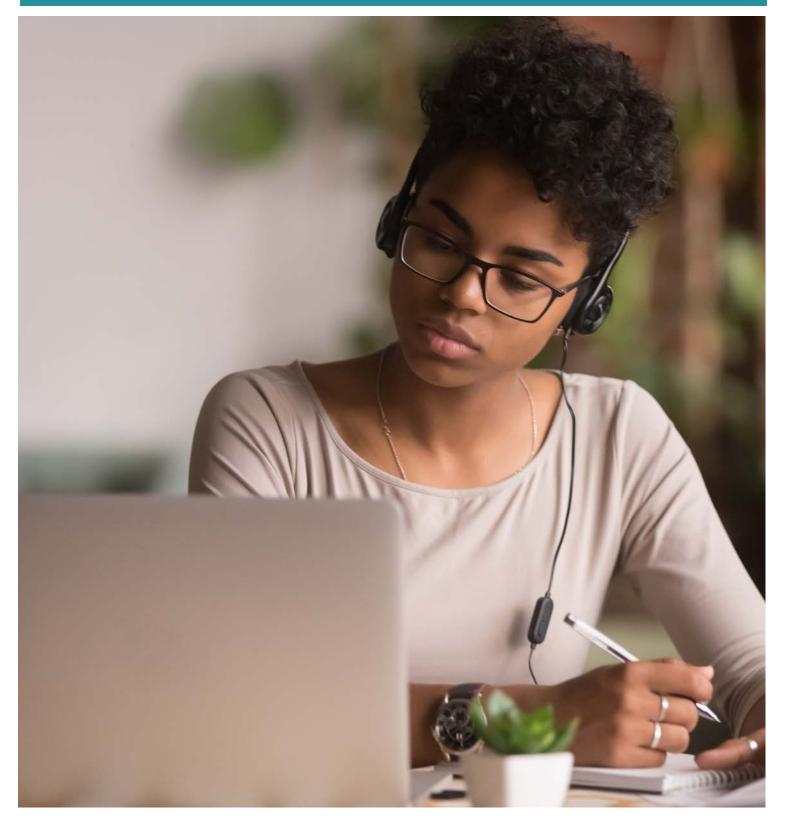
The ICPC Coordinator in the Sending State receives the 100B from the Caseworker. The ICPC Coordinator must now review the caseworker's decision, countersign the 100B and transmit the Placement Decision to the Receiving State ICPC Coordinator.

This Step

The ICPC Coordinator reviews the 100B and the Placement Decision from the Caseworker and countersigns it before transmitting it to the receiving state's ICPC Coordinator.



Review and Transmit Placement Decision via the 100B - 08





1. The ICPC Coordinator in the Sending State will receive a Message Notification from the Caseworker with the decision and 100B.

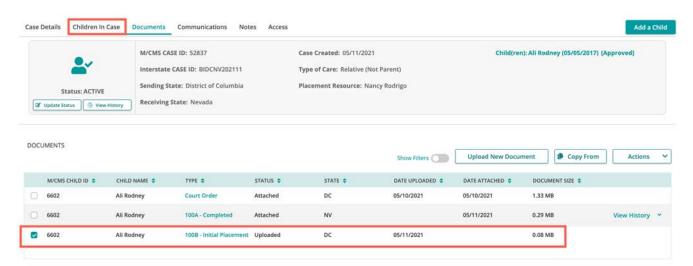


2. The ICPC Coordinator in the Sending State will read and review the message and click "Mark as Read."

This will return the ICPC Coordinator to the Communications page in the case where he or she can review any other transmittals or messages in the case.

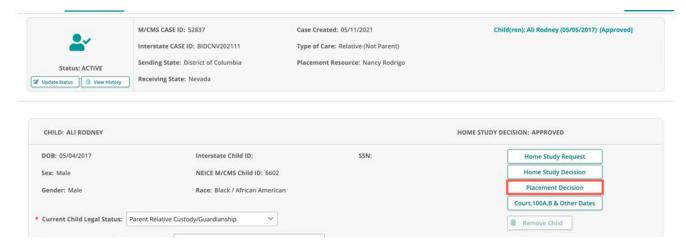


3. The ICPC Coordinator in the Sending State will next navigate to the Documents page to review the 100B.





4. Once the ICPC Coordinator in the Sending State reviews the 100B, he or she then goes to the Children in Case page and selects "Placement Decision."



5. If edits need to be made to the Placement Decision, or if you need to fill out a form that was submitted via email or paper, you can add the placement decision on this page.

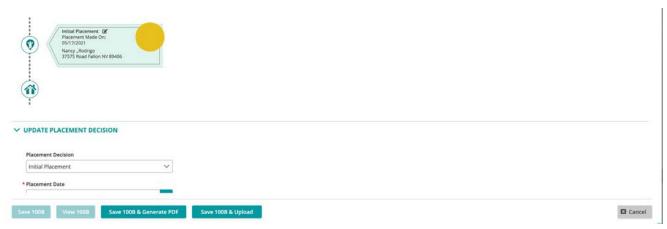
The ICPC Coordinator in the Sending State can select the Edit icon.

The Edit button is a small checkbox next to the words "Initial Placement." Clicking on the Edit button will open a screen where you can add or change the placement decision.

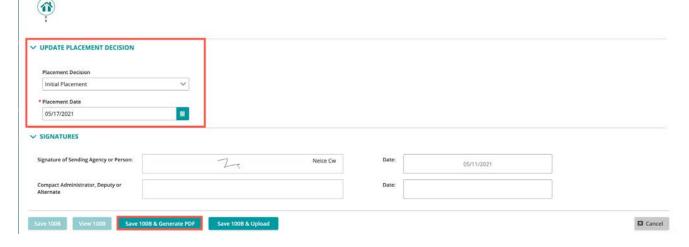




6. Once you click on edit, you will be able to indicate the placement decision on the case. Next, you will review and countersign the 100B.



7. If the caseworker has already created a 100B, the ICPC Coordinator will simply review and countersign. If the caseworker submits a paper 100B, the ICPC Coordinator in the Sending State enters the necessary information to generate the 100B in NEICE and clicks "Save 100B and Generate PDF."

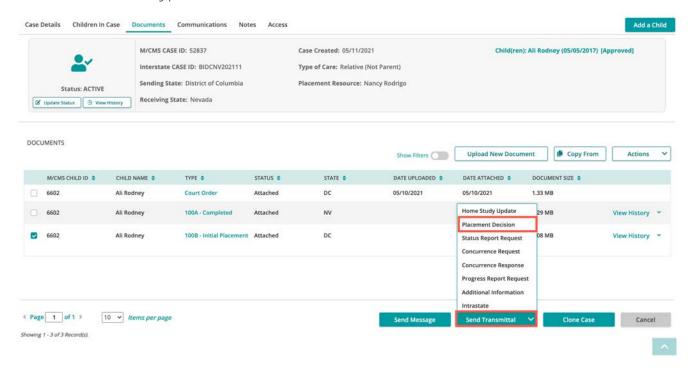


8. TThe ICPC Coordinator in the Sending State has now countersigned the 100B.





9. Next, the ICPC Coordinator in the Sending State navigates to the Documents page. He or she selects the 100B, click "Send Transmittal," and clicks on "Placement Decision" for the type of transmittal.



10. The ICPC Coordinator in the Sending State then reviews the Transmittal information and selects the purpose for the Transmittal.

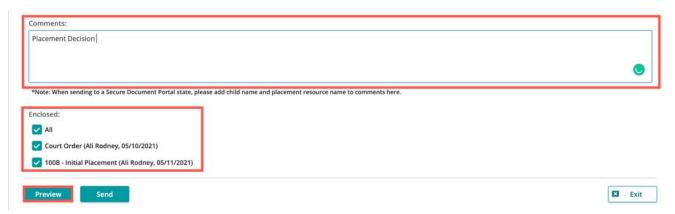




11. The ICPC Coordinator in the Sending State can add a CC internal to your state at this point, if desired. Remember CCs cannot be sent across states only within a state.

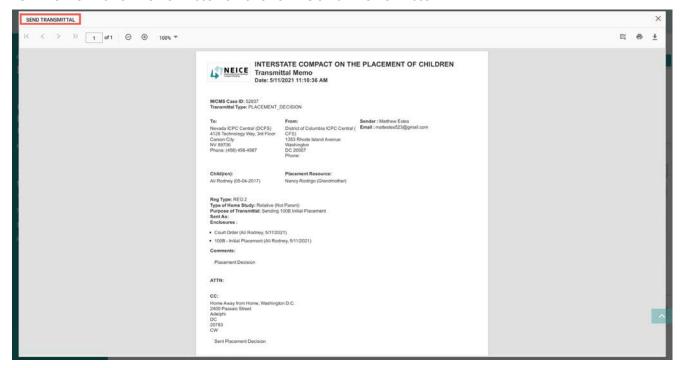


12. The ICPC Coordinator in the Sending State enters comments and ensures the documents are attached. He or she can then click "Preview" to preview the Transmittal or "Send" to send without a preview.

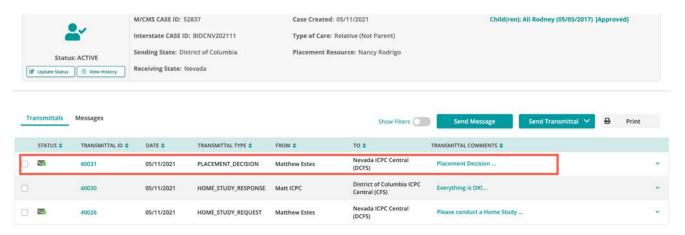




13. Review the Transmittal and click "Send Transmittal."



14. The ICPC Coordinator in the Sending State has now successfully sent the 100B to the Receiving State ICPC Coordinator via transmittal.



The ICPC Coordinator in the Sending State successfully sent the 100B notification of placement to the Receiving State ICPC Coordinator. The RS ICPC Coordinator will receive the 100B, review, and send it to the Receiving State Caseworker for notification of placement.



Let's take a look at the high-level steps to receive 100B & Place a child. The Sending State ICPC Coordinator has sent the Receiving State ICPC Coordinator the 100B for placement.

The Receiving State ICPC Coordinator will review the 100B and gear up for the next steps.

This Step

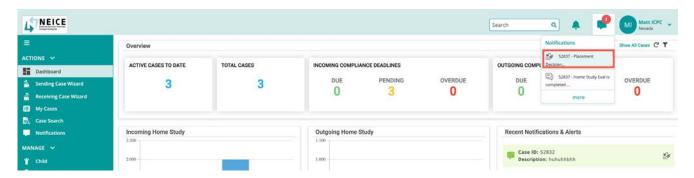
The ICPC Coordinator in the Receiving State reviews the approved 100B and sends the decision to the local agency that places the child in their new home or setting.







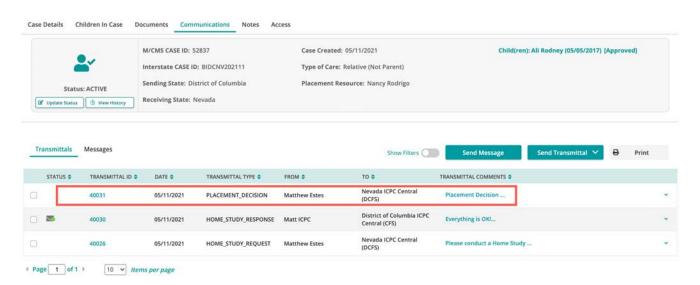
1. The Receiving State ICPC Coordinator receives an email as well as a notification within NEICE about the transmittal with a 100B from the Sending State.



2. The Receiving State ICPC Coordinator reviews the Notification and selects "Mark as Read."

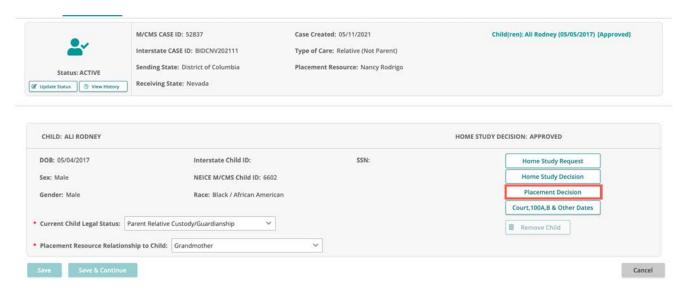


3. The Receiving State ICPC Coordinator then navigates to the Communication page or the Documents page to review the 100B decision.





4. The Receiving State ICPC Coordinator can also view the Placement decision on the Children in Case page by clicking "Placement Decision."



5. The Receiving State ICPC Coordinator sends the 100B to the Receiving State Caseworker for review and possible approval of the placement.



The Receiving State ICPC Coordinator has transmitted the Placement Decision to the local caseworker in the Receiving State successfully. The local caseworker will prepare for placement and provide supervision reports back to the Sending State caseworker as requested.



100B Case Closure

Let's take a look at the high-level steps and process for sending the 100B case closure to the receiving state. Before the caseworker sends the 100B Closure form, he or she would have asked for and received concurrence to close from the Receiving State through a message to the ICPC Coordinator and transmittal between states.

This walkthrough starts from the point where concurrence has been obtained

This Step

Once the child is placed, the Receiving State provides supervision reports to the Sending State.

At some point, the sending state ICPC Coordinator can determine that the case should be closed and then request case closure. The Sending State ICPC Coordinator is responsible for initiating concurrence to close a case. Typically the case is open for at least six months before a Sending State requests concurrence from the Receiving State for case closure. The Receiving State will be notified of the case closure request with the final 100B Closure form.

It's worth noting in some cases, such as if the child is 18 or the child was adopted, and the adoption was finalized, the Sending State does not need to request concurrence to close. They can move forward independently to close a case.

The Receiving State ICPC Coordinator receives and reviews the 100B Case Closure and sends it to the Receiving State caseworker, who can close the case.







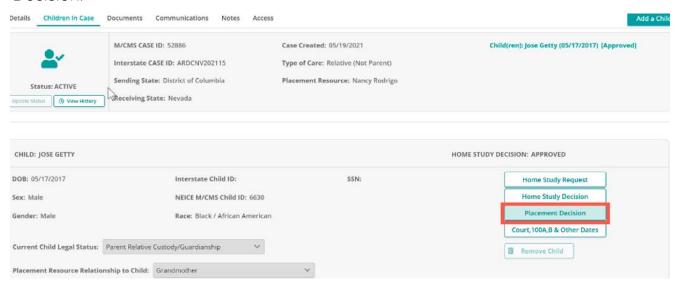
1. The child has been in placement for some time. You sent a Concurrence request and got the OK to close the case. Click "My Cases."



2. From the My Cases page, the Sending State Caseworker will locate the case that is ready for closure.



3. The caseworker in the sending state launches the case by clicking on the case number and goes to the Children in Case page. He or she then selects "Placement Decision."



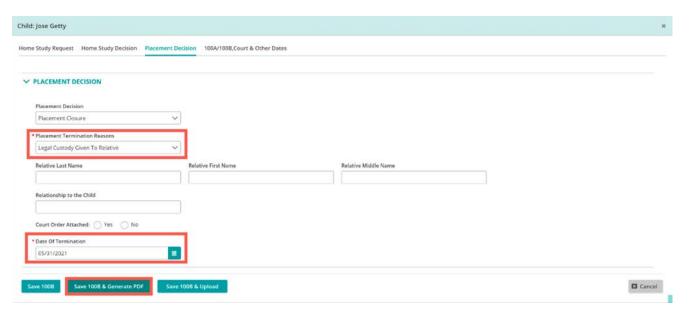


4. The caseworker can see the placement decision for a child was approved and the placement history to date on this screen. Now, using the dropdowns, he or she changes the Placement to "Placement Closure."



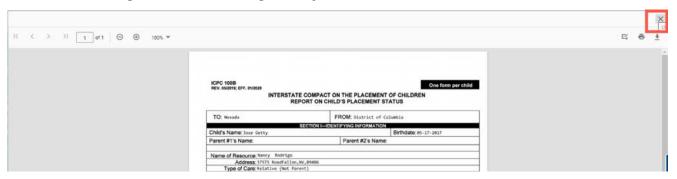
5. The Placement Termination Reason in this example we selected was "Legal Custody Given to Relative."

He or she completes the required info, including the closure date. Then clicks "Save 100B and Generate PDF."

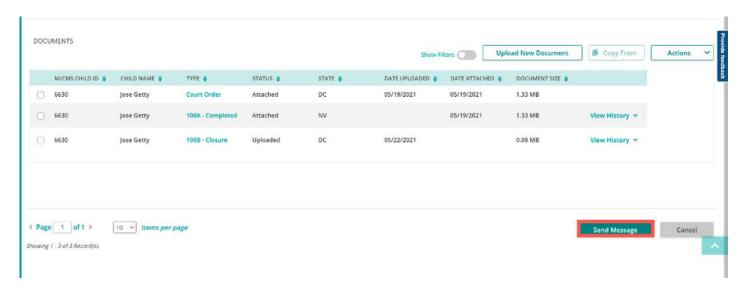




6. The 100B is generated and signed by the Caseworker.

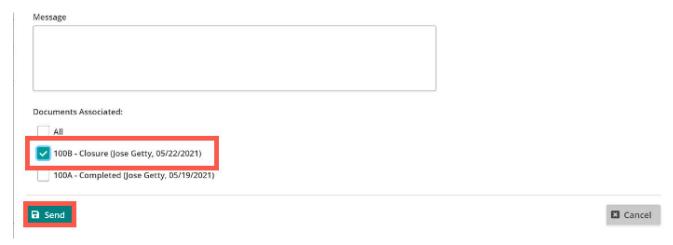


7. The Caseworker now needs to create a message to send to the Sending State ICPC Coordinator.

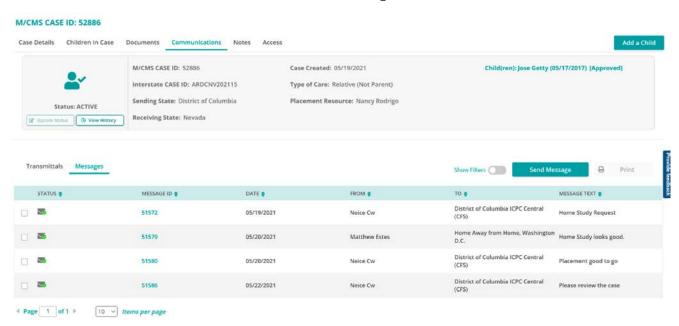




8. The Sending State caseworker sends the 100B request to the Sending State ICPC Coordinator via a message. The Sending State ICPC Coordinator will review the 100B closure and counter-sign it for transmittal to the Receiving State ICPC Coordinator.



9. The Caseworker sent the 100B to the Sending State ICPC Coordinator.

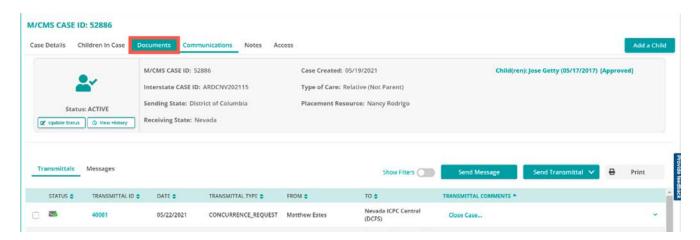


The Sending State Caseworker closed the case and sent the 100B to the Sending State ICPC Coordinator to countersign and send the Transmittal to the Receiving State ICPC Coordinator.

We will now pick up as the Sending State ICPC Coordinator and continue with closing the case.

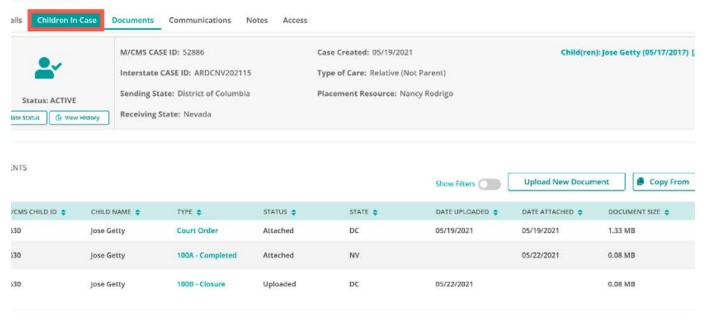


1. Next, you need to navigate to the documents page to review the 100B sent by the Caseworker.



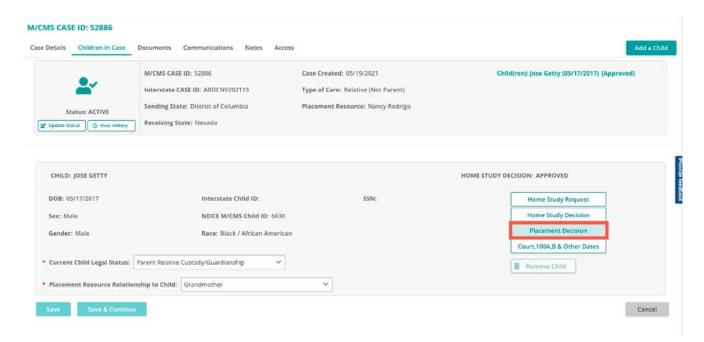
2. Review the 100B and Navigate to Children in Case.

CASE ID: 52886





3. You will now need to update the Placement Decision.

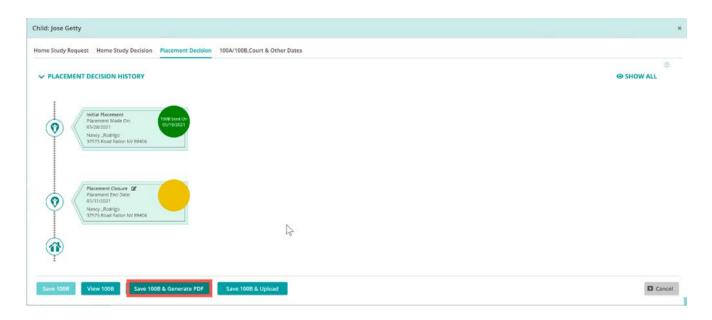


4. You now need to activate the case. Click the "Pencil Icon."

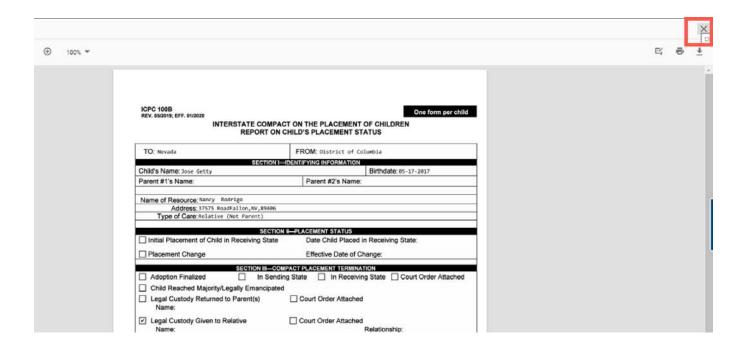




5. You unlocked the case. You are now able to Save 100B and Generate a PDF.

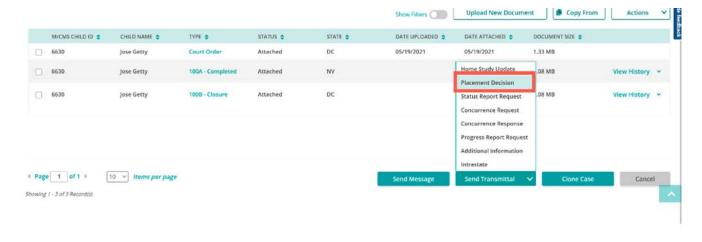


6. Review the 100B and click the "X" when you are ready to send the Transmittal.

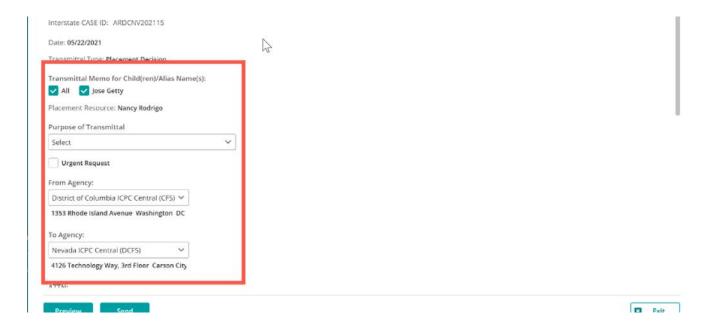




7. We now need to send the Transmittal to the receiving State ICPC Coordinator. Click Send Transmittal and choose "Placement Decision" from the drop-down.



8. Make sure all the Transmittal details are correct, add your cc, and then scroll down to ensure the 100B is attached.





9. Ensure the 100B is attached and click "Send" or "Preview."

V FOR REG TYPE

Reg Type: REG 2 - Home Study Request

Comments:

*Note: When sending to a Secure Document Portal state, please add child name and placement resource name to comments here.

Enclosed:

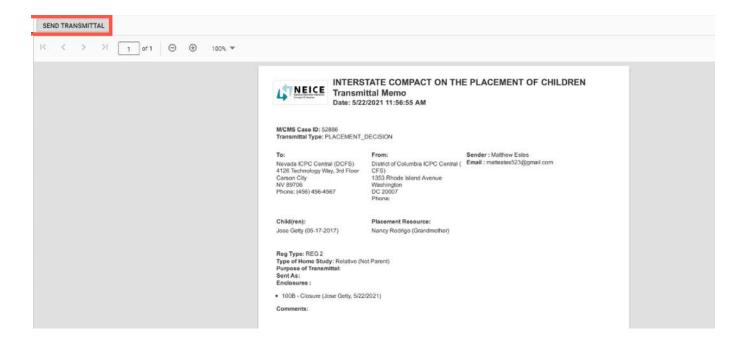
All

Court Order (Inco Gatts, 05(19/2023))

V 100B - Closure (Jose Getty, 05/22/2021)

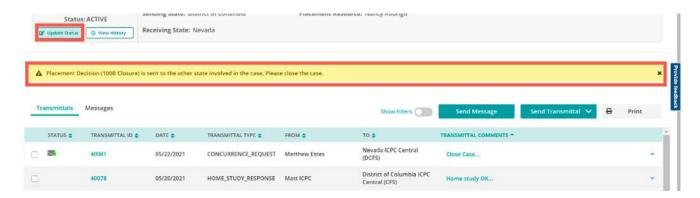
Preview Send

10. Review the Transmittal and click Send Tramismittal to send to the Receiving State ICPC Coordinator.

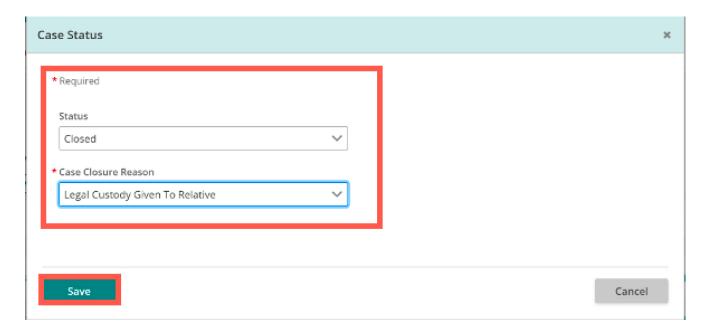




11. Plese note the yellow bar indicating the case has been closed.



12. The Sending State Caseworker can now change the status to "Closed," and select the "Case Closure Reason," and click "Save."





15. The case status now shows as "Closed."



The Sending State ICPC Coordinator countersigned the 100B and sent it to the Receiving State ICPC Coordinator.

We will now pick up as the Receiving State ICPC Coordinator and continue with closing the case.

1. The Receiving State Case Worker will receive a message about the case closure. Mark the Notification as read.

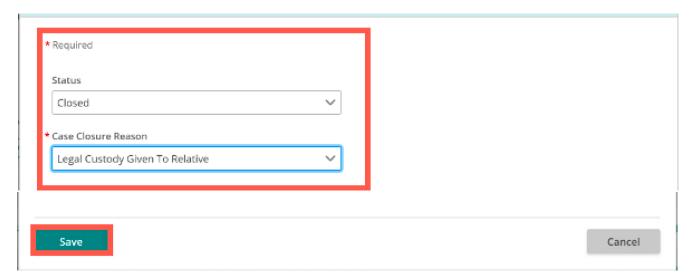


2. Notice the yellow bars indicating case closure. We now need to change the case status. Click "Update Status."

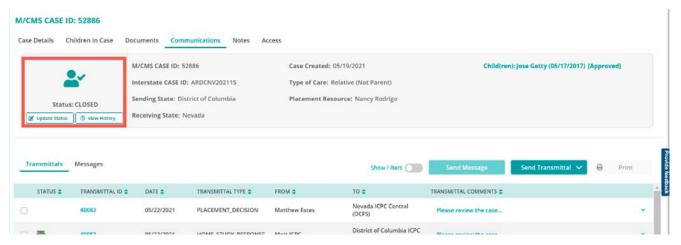




3. Change the case status and Case Closure Reason.



4. The case status is now marked as Closed.



You have now gone through the major steps of the lifecycle of an ICPC Case. The child has been safely placed and you have closed the case.

