Association of Administrators of the Interstate Compact on the Placement of Children

AAICPC

NEICE National Electronic Interstate Compact Enterprise

NEICE Clearinghouse Direct 1.0 to 2.0 Technical Call – (Convenes Monthly)
DATE: 3/13/2024   TIME: 3:30 PM ET
ZOOM Link to join meetings: https://aphsa.zoom.us/j/88531100681?pwd=PUb7RI3hhfUrHjRGL5WqNJAvnxCR6b.1

LINK to recording with transcript:
https://aphsa.zoom.us/rec/share/V_qIiTRAU_j-s4dyCXCNMl5hgPkBWlpMD0n6MrZET_4uaeHL3dOErkZy96ViQIw.bTD6_7S-3tyL8UVr

HANDOUTS:

NEICE NCH 1.0 to 2.0 Agenda 03-13-24 (00	NCH2_Onboarding_Validation_1.3.xlsx	NEICE Clearinghouse 2.0 - Interface Mappin

NCH Test End Point: https://nch2-test.neice.us/neiceclearinghouse.svc

Member Attendees:

Present	Name	State	Connection Platform
☐	Carissa Decker		
☒	**Clint Walker**	Idaho	**NCH 1.0**
☒	**Siva Adireddy**		
☒	**Bob Braun**		
☒	**Don Travis**		
☐	Doug Dicks		
☒	**Lester Gram**	Indiana	**NCH 1.0**
☒	**Sam Brandenburg**		
☐	Waylon James		
☒	**Dana Radford**		
☒	**Geeta Dighe**		
☒	**Lisa Shaeffer**		
☐	Sara Lovorn	Kentucky	**NCH 1.0**
☐	Sudharsan PJ		
☒	**Saurabh Deshpande**		
☐	Tammy Miles		
☐	James Pelletier		
☒	**Leigh Anne Bordas**		
☐	Mullaguri Naidu	Maine	**NCH 1.0**
☐	Robert Blanchard		
☐	Srilakshmi Velineni		

☐	Srini Venkatesan		
☐	Ashley Holmes		
☒	**Ashley Samba**		
☒	**Jayson Carrigan**		
☒	**Mical Peterson**	**Minnesota**	**NCH 1.0**
☒	**Mike Palmer**		
☒	**Natalie Zett**		
☒	**Rodney Gilbertson**		
☒	**Candice Nahler**		
☐	Joyce Distler		
☒	**Lauren Masterson**	**Missouri**	**NCH 1.0**
☒	**Marissa McTavish**		
☒	**Michele Ainsworth**		
☐	Althea Swinson		
☐	Kimaree Sanders		
☐	Naveen Shrimal		
☐	Sivasankari Muthurraja	**North Carolina**	**NCH 1.0**
☐	Smitha Kakani		
☐	Soujanya Vallapuneni		
☐	Heather Spencer		
☐	Korrine Rowe		
☐	Iroabuchi Arum	**Ohio**	**NCH 1.0**
☒	**Matt McCullough**		
☐	Michele Lidle		
☐	Andrea Mitchell		
☐	Casey Perdue		
☐	Dawn Hawkins		
☐	Kevin Bell		
☐	Lacey Cannon		
☐	Morgan Krieger		
☐	Neal Winn		
☐	Nicole Chapman	**West Virginia**	**NCH 1.0**
☐	Pranusha Yamsani		
☐	Puneet Juneja		
☐	Robert Phillips		
☐	Sandeep Singh		
☐	Sankar Edala		
☐	Santosh Dash		
☒	**Vijay Patel**		
☒	**Satish Mutalik**		

APHSA Staff	
☐	Carla Fults, Interstate Affairs and Compact Operations Director
☐	Marci McCoy Roth, Chief Impact Officer and NEICE Director

☒	**Lynnea Kaufman**, NEICE Associate Director	
☒	**Marcus Robinson**, NEICE Senior Program Associate	
☐	Bertha Levin, NEICE Consultant – MOU and Licensing Fees	
☒	**Duane Fontenot**, NEICE Consultant – Security Officer	

Tetrus Staff	
☒	**Raghu Govindaraj**
☒	**Susmiitaa Linga**
☒	**Tom Livoti**

Other participants	
☒	**D McDaniel**
☐	
☐	

3/13/2024, Meeting Agenda and Minutes:

I. _**Welcome**_ - The meeting was started by Duane Fontenot. He pointed out that we have go-live verification forms (NCH2_Onboarding Validation) so that states will know what we are expecting regarding going live. The NEICE Team recommends having a meeting prior to going live to review onboarding requirements. When your state is getting ready to go live (about 10 days in advance), reach out to the NEICE Project Team to schedule a Go/No Go meeting.

II. _**States Updates Going Live by April 1, 2024**_

    a. Conversion Plans/Schedule and Testing Status

    b. Issues or Challenges

    c. Lessons Learned for Sharing

NCH 1.0 States:

- **Idaho** – (3/25/2024): Siva Adireddy shared testing is going well, and they are on track for 3/25/2024. They are doing end to end and working with Susmiitaa and Raghu. Duane asked if they are getting sufficient test cases from other states. Siva stated they are working with TETRUS on this issue.

  Susmita added that she recommends all states who are in UAT currently need cases from other states. There are five states in UAT (Idaho, Indiana, Kentucky, Maine and Minnesota). These states can send cases and exchange transmittals with each other. Use - **NCH Test End Point: https://nch2-test.neice.us/neiceclearinghouse.svc**

- **Indiana** – 3/29/2024 (Needing Test cases): Sam Brandenburg shared they remain on schedule. They are in UAT testing. They are sending transmittals back and forth using the NEICE CMS as Puerto Rico, and everything is going great. They are nearly complete with the items outlined on the formal testing spreadsheet (NCH2_Onboarding Validation). They are looking for any other state that can send one or several home study requests. They are looking to test a variety of different XML structures from states in the same spot. They

likewise can send some back. They don't have any particular Regs, but they are wanting different types of cases. Tom asked about how they process private adoption case. Sam said they go through the transmittal queue, and they handle the same. They can process them in their system. They are happy to assist in other states testing also. Bob Braun added they can send to ID, KY, ME to send a simple home study request.

- **Kentucky** – 4/1/2024: Geeta Dighe stated they have almost finished their QA testing and moved to the UAT. The testers are almost done, and they are on target date. Further in the discussion, Saurabh states KY needs the URL for production. Raghu stated it can be provided. Susmiitaa confirmed she will send the API Key by the end of the day.
- **Maine** – 4/1/2024: Leigh-Anne Bordas reported they are still on target for their release. They are in the home stretch of their UAT testing. They have been testing with other states but can always test more. They are willing to send to other states. Duane asked about any issues? Leigh-Anne replied that some parts of testing was bumpy, but she didn't know the specifics but would be willing to share.

April 1 Discussion (3 States going live): Susmiitaa explained it is okay for the 3 states to all go live on April 1. The risk is if states have issues in production. With all 3 updating on the same weekend, that is a risk factor. Tetrus can work over the weekend and do the change. Raghu added, there is a risk, the risk is high because Tetrus has to handle all 3 states at the same time. If just one state has a problem, it is not a big deal. If all 3 have some kind of problem, it might be sequential in handling the problem.

- **Minnesota** – 3/18/2024: Jayson Carrigan stated they are getting ready to go live this weekend. The testing so far has been going well. Hoping for the best when they go live. Duane asked if he wanted to give any guidance or wisdom? Jayson responded that the testing of case types, any oddities. His only concern is encountering case types that they may not have tested.

Leigh-Anne added in the chat her testers said one of the things that would have smoothed things out sooner was if all testers use the mapping tool document (NEICE Clearinghouse 2.0 – Interface Mapping Document v1.4) to probably cut down on frustration. She highly recommends using it.

Susmita added that that appendix is part of the specification itself, you have to look in the document for the mapping specifications. (Reference NEICE Support Desk in NEICE Management Information / NEICE Clearinghouse States / Current NEICE Clearinghouse Technical Documents) : https://support.neice.us/support/solutions/articles/6000251773-current-neice-clearinghouse-technical-documents)

Document Sizes (10 MB – 30MB limits): Mical Peterson asked in CHAT about testing with large documents. Jayson added they have had some issues, but they have been doing data fixes and breaking down documents. Susmita asked if they have a document size limit. Jayson stated that they do get a message when sending out cases that are too large. Mical added that when their system was updated, it was done to compress large documents before sending them out. Duane if Tetrus had any concerns. Susmita stated that the specification size is 30MB per transmittal (one document 30 MB or less; or multiple documents together 30MB or less). There are two states that have 10MB (MO and ID) limit. When sending to those states they will receive a validation message the packet is too big. other than that, they should be good. Susmita asked ID if they have an update on their side to accept 30 MB and if this is something they can work on, or will it still be 10 MB. Siva

stated initially they set up for 10 MB and they did not change. He stated they can test and see to verify. Michele Ainsworth (MO) stated that MO will not be able to have this done for the first part of NEICE 2.0 due to resources.

III. States Updates Still in Development

   d. Conversion Updates and Projected Timeline Status

   e. Issues or Challenges Impacting the Timeline

   f. Lessons Learned for Sharing

NCH 1.0 States:
   - **Missouri** – (end of May): Michele Ainsworth reported they are still in development. They are pretty close to having all of the changes done within their CCWIS. Still waiting on resources to help with the connection, which is why they had to change their date. Still hopeful that things can get completed in time. Duane stated to let us know if help is needed.
   - **North Carolina** – (4/15/2024 or 4/22/2024): North Carolina was not on the call.
   - **Ohio** – (5/9/2024): Michele Lidle reported they are in development right now. Susmiitaa and Raghu have been helping out. They are behind where they would like to be but are going to do the best they can to meet their established deadline.
   - **West Virginia** – (2nd week of May): Satish reported they have finished with development and in the process of moving to SIT in the coming week. They will then move to UAT. All development is done, and the SIT will happen soon. Duane asked if they have a target date? Vijay who reported right now they are targeting for the 2nd week of May. Satish stated they do have some questions about migration from 1.0 to 2.0 and they will reach out to Susmiitaa.

IV. Discussion:
   - Duane asked as states convert to 2.0 are we able to accommodate their needs for testing or will this be more challenging? Susmita stated the other states should still be able to test with the 1.0 states. There are two states, MO and OH, that are not 2.0 states in the testing environment. Everyone else is in 2.0.
   - Duane asked if here was anything else to add.
   - Sam asked, when sending transmittals from NEICE CMS as Puerto Rico to the test environment to IN, is there any type of translation service as it was previously? Susmita responded the source and target are 2.0 the translation does not take this.
   - Duane thanked everyone for their hard work and the meeting was adjourned.

Remaining 2024 Meeting Schedule:

Apr 10, 2024	03:30 PM	01 : 00
May 8, 2024	03:30 PM	01 : 00
Jun 12, 2024	03:30 PM	01 : 00